

# SK-NET™

**Operating & Installation Guide  
Version 5**



**Secura Key**  
A Division of SOUNDCRAFT Inc.

**Smart. Reliable. Secure.**

**DO NOT LOSE THIS INFORMATION.**

**Make a copy of this page and keep it in a secure location for future reference.**

**If you purchased SK-NET-MLD, enter this license number (without the dashes) in SK-NET™, under HELP/UPGRADE SYSTEM, to activate MLD features.**

**SK-NET™ License Number**

---

**If you purchased SK-NET-MLD-CSx, enter these numbers during installation of Advantage Database Server, prior to installing SK-NET™ on Client Server Workstations.**

**ADS Serial Number**

**ADS Validation Code**

# SK-NET™

## Operating & Installation Guide

### Contents

<b>1. INTRODUCTION .....</b>	<b>1</b>
1.1 What is SK-NET™ ? .....	1
1.2 SK-NET™ Versions.....	1
1.3 Computer System Requirements.....	1
1.4 How is SK-NET™ Organized? .....	2
<b>2. GETTING STARTED .....</b>	<b>2</b>
2.1 Site Plan .....	2
2.2 Connecting Panels and/or 28SA Plus Card Readers to the Computer ..	3
2.3 Installing SK-NET™ on your Computer or Network.....	4
Single Workstation Installation (Basic Version) .....	4
Multiple Locations/Connection Groups.....	5
Activating SK-NET-MLD Software .....	5
Email .....	6
Phone .....	7
FAX .....	8
Multi Workstation Installation (Client/Server):.....	9
<b>3. QUICK START GUIDE.....</b>	<b>10</b>
3.1 Starting SK-NET™ .....	10
3.2 Finding the Readers .....	11
3.3 Adding Multiple TCP/IP Connections to the Same Location ....	12
3.4 Naming the Readers .....	13
3.5 Setting a Latch Time for a Connection Group .....	14
3.6 Setting Solid State Relay Operation (NOVA.16) .....	15
3.7 Enrolling Cards into your System.....	15
3.8 Testing the System .....	17
<b>4. CUSTOMIZE YOUR SYSTEM .....</b>	<b>18</b>
4.1 Creating Additional Locations .....	18
(MLD or Client-Server versions only) .....	18
4.2 Time Zones.....	19
4.3 Editing a Location Time Zone .....	19
4.4 Delaying the Start or End Time for the Half Hour Blocks .....	20
4.5 Limiting the Dates a Time Zone is Active .....	21
4.6 Antipassback .....	22
4.7 Selecting Antipassback for a Time Zone.....	22
4.8 Timed Antipassback.....	23
4.9 Real Antipassback (RAPB) .....	24
4.10 Real Antipassback Forgive.....	25
4.11 Unscheduled RAPB Forgive .....	26
4.12 Editing a Time Zone for a Single Reader.....	27
4.13 Access Groups .....	28
4.14 Creating an Access Group .....	28
4.15 Changing a Reader's Time Zone in an Access Group.....	29
4.16 Changing the Reader Icons .....	30
4.17 Door Schedules .....	30
4.18 Programming a Door Schedule .....	31
Location Door Schedule (All readers):.....	31
Single Door Schedule .....	32

4.19	Holidays .....	32
4.20	Programming a Holiday .....	32
	Location Holidays: .....	32
4.21	Changing the Latch Timer for a Single Reader .....	33
4.22	Using the SecuRelay™ .....	34
4.23	Date and Time .....	35
4.24	Setting the Time and Date .....	35
4.25	Configuring or Overriding U.S. Daylight Saving Time Feature ..	35
4.26	IN and OUT Readers .....	38
4.27	Programming an "IN" or an "OUT" Reader .....	38
4.28	Reader Groups .....	39
4.29	Creating a Reader Group .....	39
4.30	Door Controls .....	40
4.31	Using Door Controls .....	40
4.32	Inputs .....	41
4.33	Defining an Input .....	42
4.34	Outputs .....	43
4.35	Programming Custom Wiegand Data Formats .....	52
4.36	Adding New Readers to the System .....	53
4.37	Adding a Facility Code .....	54
<b>5.</b>	<b>MANAGING USERS .....</b>	<b>56</b>
5.1	Entering Cardholder Information .....	56
5.2	Adding a New Card Number .....	57
5.3	Deleting a User .....	57
5.4	Changing the Names of User Data Fields .....	57
5.5	Sorting Cardholders in the User List .....	58
5.6	Filtering Users .....	58
5.7	Limited Use Cards .....	59
5.8	Programming Limited Use Cards .....	59
5.9	Integrated Badge Printing .....	61
<b>6.</b>	<b>MANAGING TRANSACTIONS .....</b>	<b>67</b>
6.1	Changing Transaction View .....	67
6.2	Filtering Transactions .....	68
6.3	Viewing Cardholder Photos When They Badge .....	68
6.4	Archiving Older Transactions .....	69
6.5	Viewing Archived Transactions .....	70
6.6	Excluding Transaction Types .....	70
6.7	Excluding Transaction Types for All Readers .....	70
6.8	Excluding Transaction Types for One Reader .....	71
<b>7.</b>	<b>REPORTS .....</b>	<b>72</b>
7.1	Transaction Reports .....	72
7.2	User Information Reports .....	73
7.3	Print a System Report (List of readers in a location) .....	74
7.4	Printing a List of Users in an Access Group Report .....	75
<b>8.</b>	<b>SECURITY .....</b>	<b>77</b>
8.1	Changing an SK-NET™ Operator Password .....	77
8.2	Assigning Operator Levels .....	78
8.3	System Activity Log .....	79
8.4	Password Protection .....	79
<b>9.</b>	<b>DIAGNOSTICS .....</b>	<b>81</b>
9.1	Communicating with a Location .....	81
9.2	Network Messages .....	81



9.3	Self Testing from SK-NET™	82
9.4	Backup Battery Monitoring	82
<b>10.</b>	<b>TROUBLESHOOTING</b>	<b>85</b>
10.1	RS232/RS485 or LAN (TCP/IP) Communications Setup:	85
10.2	RS232 Communications Failure:	85
10.3	Login Failure (RS485)	86
10.4	Data Errors:	88
10.5	Card Send Failures:	88
10.6	Replacing a 28SA+ or Control Panel	88
10.7	Power Reset	89
10.8	NET-CONV-P (RS232to RS485) Connection Failure	90
10.9	New Transactions are Not Appearing on the Transaction Screen	91
10.10	Cards Show Void after Creating a New Access Group	91
10.11	Invalid Facility Code When Using New Cards	92
<b>11.</b>	<b>Remote Eyes® Video Integration</b>	<b>93</b>
11.1	The Remote Eyes® DVR	93
11.2	SK-NET™ Set-up for Remote Eyes®	93
11.3	Reviewing a Video Clip	94
<b>12.</b>	<b>HIKVision Video Integration</b>	<b>95</b>
12.1	SK-NET™ Setup for Hikvision	95
12.2	Playing Back Video Clips	96
12.3	Show Clip	97
12.4	Show All Clips from Selected Transaction	98
12.5	Download Clip	98
12.6	Show User Picture (Live vs. Stored Image)	98
<b>Appendix A - SK-NET™ FEATURES</b>		<b>100</b>
<b>Appendix B - WORKING IN WINDOWS</b>		<b>103</b>
<b>Appendix C - Using Secura Key LAN Installer</b>		<b>105</b>
<b>Appendix D - ADVANCED SETTINGS</b>		<b>107</b>
<b>SK-NET™ - GLOSSARY</b>		<b>110</b>
<b>SYSTEM COMPONENTS</b>		<b>113</b>



## 1. INTRODUCTION

### 1.1 What is SK-NET™?

SK-NET™ is a Windows® based software program designed to monitor and control networks of Secura Key 28SA-PLUS access control units, Secura Key SK-ACPE 2-door control panels or NOVA.16 multi-reader control panels with Smart Readers

### 1.2 SK-NET™ Versions

#### **SK-NET™ Download Version & SK-NET-DM (USB Flash Drive w/Manual)**

Basic SK-NET™ for one location and a single workstation. **A single LAN or COM Port connection is supported.**

#### **SK-NET-MLD - (USB Flash Drive w/Manual)**

Upgrade version supports multiple locations and multiple connection groups of readers. Each Location can have its own unique time zones, access groups and cardholders. Also enables connection(s) via dial-up modem and multiple TCP/IP (LAN) connections. This version is designed to run on a single workstation. Badge Printing capabilities are also included.

#### **SK-NET-MLD-CSx - (USB Flash Drive with Manual)**

All the features of SK-NET-MLD, plus multiple workstations. Licenses are available for 2, 5, 10 or 15 users. Client/ Server software features five password-protected levels for program access.

### 1.3 Computer System Requirements

#### **Workstation (Client) Minimum Requirements:**

Windows® XP or newer    1 GHz, 1 GB RAM, 1 GB Disk Space\*

#### **Recommended System:**

Windows® XP or newer    2 GHz, 2 GB RAM, 10 GB Disk Space  
(Larger systems may not run properly at the minimum requirements.)

#### **Server Minimum Requirements (For Client/Server Versions):**

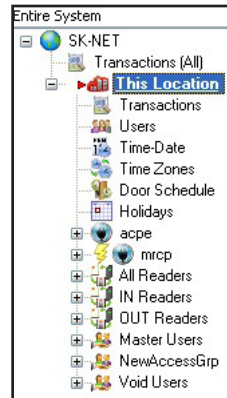
Windows® 2003 or newer 2.0 GHz, 1 GB RAM, 1 GB Disk Space\*  
(For SK-NET-MLD-C/S version a server is required to install ADS and the database).

*\* For larger systems more disk space may be required. SK-NET™ must be installed on a workstation only.*

**Required Peripherals:** RS-232 COM Port, USB Port or TCP/IP, a modem if you use dial-up and a printer for reports.

## 1.4 How is SK-NET™ Organized?

**Transactions** show all events that have occurred at the readers and in the system. **Users** includes a list of all the cards in the system, along with cardholder name, access group, in/out status and other information. This is also the place where you add new cards or change cardholder privileges. The tree view on the left shows the layout of the system, including readers, access groups, reader groups, holiday schedules, time zones, etc. Any changes to the system are started here.



To read a comprehensive description of SK-NET™ features, see **Appendix A**. SK-NET™ uses many common Windows functions. For tips on navigating in Windows®, see **Appendix B**.

## 2. GETTING STARTED

### 2.1 Site Plan

1. Make a site plan. List each opening where a reader is to be installed. Note that readers are typically used to control entry into a secured area. Readers can also be used to control exit from a secured area, but this is usually done in controlled parking situations, when using the Anti-Passback feature (Section 4.6). Using access control to regulate exits in a commercial building can conflict with fire safety regulations requiring free exit for emergency situations. **Note the serial number** of the SK-ACPE or NOVA.16 panels and of each Smart Reader used with NOVA.16 panels, and/or 28SA-PLUS units for each opening. Assign a unique, meaningful name to each reader. (NOTE: A reader connected to the right side of an SK-ACPE panel (J5) is serial number -1, the left side (J6) is serial number -2).
2. Install all readers and/or panels following the provided instructions. Be sure to use the type of wire specified. Do not apply power or connect the RS-485 bus until all components are installed.
3. Connect the RS-485 bus to one panel or 28SA-PLUS at a time. Hold the white reset button in for three seconds after applying power, then release it.
4. Once a panel or 28SA-PLUS is powered, the LED on the reader will begin flashing alternately RED and GREEN (for Secura Key readers). Present a sample card to the reader while it is flashing. This sets the correct facility code in the memory and the flashing will stop after 10 seconds.



**NOTE:** A 28SA-PLUS can learn up to three facility codes. An SK-ACPE or NOVA.16 can learn up to 16 facility codes. To add facility codes, push the reset button, then present a sample of each facility code to the reader while the LED is flashing RED/GREEN.

## 2.2 Connecting Panels and/or 28SA Plus Card Readers to the Computer

In the SK-NET system, the first panel or controller in the network (connected to the PC) is defined as the Gateway panel. Other panels can be connected to the Gateway panel via RS-485. There are four ways to connect a gateway to your location on the computer(s) where SK-NET™ will be running:

1. **RS-232.** Connect the COM port of a PC (or SK-USB, USB-to-Serial converter if your PC has no COM port) to the RS-232 connection of one panel or 28SA-PLUS. This will be a terminal strip connection. RS-232 connections can be up to 100 feet and require six-conductor shielded cable (**no twisted pairs**). Use the SK-PLUG9 serial pigtail to connect cabling to the SK-USB. This first panel or 28SA-PLUS will act as the "Gateway" to any other linked panels or 28SA-PLUS units.
2. **RS-485.** Install the NET-CONV-P into the COM port of your computer. (or SK-USB, USB-to-Serial converter if your PC has no COM port). Run a twisted pair (or CAT 5) cable to the nearest panel (or 28SA-PLUS using the RS-485 cable supplied. RS-485 can be run up to 4000 total feet.



**NOTE:** When using the NET-CONV-P you must always connect the first panel to the next in line. You cannot use a stubbed, star fanout, or "T" configuration.

3. **MODEM.** Connect the pre-configured SK-MDM 56K modem to the RS-232 port on one of the panels or 28SA-PLUS units. Connect the modem to a **dedicated phone line**. The modem currently being used is a U.S. Robotics model 5686e. If you want to purchase and configure your own modem, the set-up instructions are located on our website under "Tech Support, Applications Bulletins".
4. **TCP/IP.** Configure each SK-ACPE or NOVA.16 control panel with the IP addresses for your network. This can be done over the TCP/IP network using Secura Key LAN Installer (see Appendix C in this Manual) or with a PC and a serial cable (see Appendix D in either the SK-ACPE or NOVA.16 Installation Manual). **Make a note of the IP Address assigned to each control panel.**

Newer SK-ACP panels will accept the SK-LAN-MOD plug-in network module. Contact the factory to see if your panel is compatible. The SK-NET™ connection wizard will scan the system and automatically locate each module. SK-ACP panels that can accept the SK-LAN-MOD will have a serial number that begins with 35.

On older SK-ACP panels or 28SA-PLUS units, connect the SK-LAN device to the RS-232 port on the controller, and to the LAN using the Ethernet jack. Follow the instructions for setting an IP address included with the SK-LAN device.

Basic SK-NET™ will allow a single TCP/IP connection. Multiple TCP/IP connections require SK-NET-MLD.



**NOTE:** TCP/IP is the best connection method when using SK-NET™ Client/Server versions because it enables all clients to connect to any location, one at a time.

**NOTE:** The MLD and Client/Server versions allow for multiple connections simultaneously to a single location. This allows for virtually unlimited number of doors (readers) within a location.

### 2.3 Installing SK-NET™ on your Computer or Network



**NOTE:** If you are upgrading from a version of SK-NET™ before 2.42, you should run the “migration tool” when prompted. This will import databases from your older version to the new version.

**NOTE:** If you already have a Client Server installation (versions 3.05 or earlier) and you are upgrading to SK-NET™ version 5.01, you must also upgrade the ADS database. Contact technical support for details. SK-NET™ Version 5.01 requires ADS Version 10.1 or greater.

#### Single Workstation Installation (Basic Version)

1. Install SK-NET™ on your hard drive by selecting “Install SK-NET” from the Main Menu. Follow the installation prompts.
2. When asked “Install SK-NET to:” we recommend that you accept the default location.
3. When asked “Install SK-NET database to:” we recommend that you accept the default location.
4. If you have purchased SK-NET-MLD version, click on **Help**. Select **Upgrade System**. See below for the complete registration procedure.

## Multiple Locations/Connection Groups

With **SK-NET-MLD** version you can create as many different Locations and Connection Groups as you need. A Location is one or more Connection Groups, each consisting of SK-ACP, SK-ACPE or NOVA.16, panels or 28SA-PLUS readers that are linked together via RS-485 to operate as a unified system.

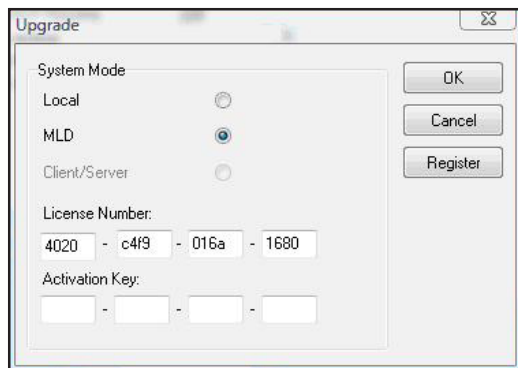
Each Location can have its own unique Time Zones, Access Groups, Readers and Cardholders, enabling users to define systems consisting of multiple separate locations, separate tenants in multi-story buildings, or separate customers with remotely monitored systems.

If a system is connected only via TCP/IP, each panel becomes a Connection Group, but if they belong to a single Location they are consolidated into a single coherent system.

## Activating SK-NET-MLD Software

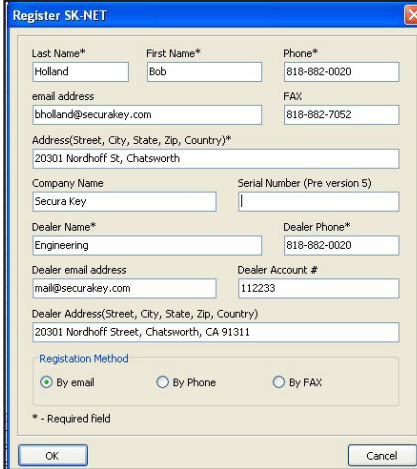
When it is first installed SK-NET™ Version 5.1 runs in local mode, even if the database that is being used has been upgraded from an earlier SK-NET-MLD version. Local mode allows for a single location with a single connection group.

1. To activate SK-NET-MLD in Version 5.1 click on Help, then Upgrade System and enter the license number that is included inside the front cover of the SK-NET™ 5.1 manual.



2. After the license number has been entered you can click OK. This will start a 30 day trial period of SK-NET 5 MLD. At the end of the 30 days if the activation key has not been entered SK-NET™ will revert to the local mode of operation.

3. To fully activate SK-NET-MLD you must register it with Secura Key. Click on Help, then upgrade system, then click on register, which brings up the following screen (see next page). Fill in all of the fields. Required fields are marked with an asterisk (\*).



The 'Register SK-NET' dialog box contains the following fields and options:

- Last Name\*: Holland
- First Name\*: Bob
- Phone\*: 818-882-0020
- email address: bholland@securakey.com
- FAX: 818-882-7052
- Address(Street, City, State, Zip, Country)\*: 20301 Nordhoff St, Chatsworth
- Company Name: Secura Key
- Serial Number (Pre version 5):
- Dealer Name\*: Engineering
- Dealer Phone\*: 818-882-0020
- Dealer email address: mail@securakey.com
- Dealer Account #: 112233
- Dealer Address(Street, City, State, Zip, Country): 20301 Nordhoff Street, Chatsworth, CA 91311
- Registration Method:
  - By email
  - By Phone
  - By FAX

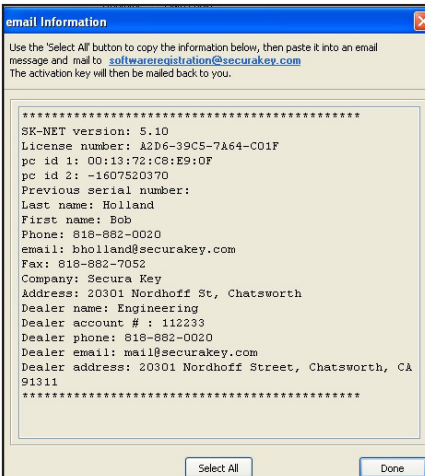
\* - Required field

Buttons: OK, Cancel

4. Once you have filled in all the required information, select one of the three methods to register the software. E-mail, Phone or Fax and click OK.

## Email

If you select e-mail the following screen is displayed. This is automatically generated from the information you provided at registration.



The 'email Information' dialog box displays the following text:

Use the 'Select All' button to copy the information below, then paste it into an email message and mail to [softwareregistration@securakey.com](mailto:softwareregistration@securakey.com). The activation key will then be mailed back to you.

```

*****
SK-NET version: 5.10
License number: A2D6-39C5-7A64-C01F
pc id 1: 00:13:72:C8:E9:0F
pc id 2: -1607520370
Previous serial number:
Last name: Holland
First name: Bob
Phone: 818-882-0020
email: bholland@securakey.com
Fax: 818-882-7052
Company: Secura Key
Address: 20301 Nordhoff St, Chatsworth
Dealer name: Engineering
Dealer account #: 112233
Dealer phone: 818-882-0020
Dealer email: mail@securakey.com
Dealer address: 20301 Nordhoff Street, Chatsworth, CA
91311
*****
  
```

Buttons: Select All, Done

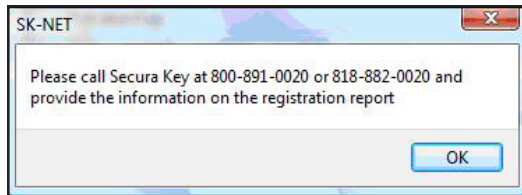


1. Click the **Select All** button to copy all of the information Secura Key requires to register the SK-NET-MLD software.
2. Then **click the software registration e-mail address** (shown at the top of the e-mail information screen) to open the e-mail program on your computer. **Paste** the information into your e-mail and then **click Send**.

If for any reason this does not work, you may manually send an e-mail to [softwareregistration@securakey.com](mailto:softwareregistration@securakey.com) by choosing **Select All** and then pasting the information into your e-mail and then **click Send**.

## Phone

If you select phone the following menu is displayed.



1. Click **OK** to bring up the registration report as shown below.
2. **Call Secura Key Customer Service** to register SK-NET-MLD and they will take your information over the phone

SK-NET MLD Product Registration	
Version 5.10	
MLD License Number 8381-a9dc-4f41-e0a6	Pre v6 Serial Number
PC ID 1 00.A0.24.DD.A9.89	PC ID 2 -1125663835
Last Name Jeff	First Name Hamilton
Company Secura Key	Phone FAX
Address USA	
email techsupport@securakey.com	
Dealer Name Secura Key	
Dealer email techsupport@securakey.com	Dealer Phone 800-891-0020
Dealer Address 20301 Nordhoff st	

In order for your SK-NET MLD Version 5 to be registered the above information will need to be sent to Secura Key either by phone, FAX or email. Once received by Secura Key an activation key will be sent back to you to complete the registration.

email to: [softwareregistration@securakey.com](mailto:softwareregistration@securakey.com)

or

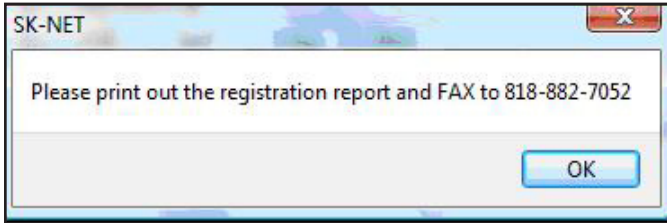
FAX to: 818-882-7052

or

Phone: 818-882-0020

**FAX**

If you select FAX the following menu is displayed.



1. Click **OK** to bring up the following registration report as shown below.
2. **Print** out the report and fax to Secura Key at 818-882-7052.

10/22/2013		<b>SK-NET MLD Product Registration</b>	
		Version 5.10	
<b>MLD License Number</b> 8881-a9dc-4f41-e0a6		<b>Pre v5 Serial Number</b>	
<b>PC ID 1</b> 00:A0:24:DD:A9:89		<b>PC ID 2</b> -1125563835	
<b>Last Name</b> Jeff		<b>First Name</b> Hamilton	
<b>Company</b> Secura Key		<b>Phone</b>	<b>FAX</b>
<b>Address</b> USA			
<b>email</b> techsupport@securakey.com			
<b>Dealer Name</b> Secura Key			
<b>Dealer email</b> techsupport@securakey.com		<b>Dealer Phone</b> 800-891-0020	
<b>Dealer Address</b> 20301 Northhoff st			
<p>In order for your SK-NET MLD Version 5 to be registered the above information will need to be sent to Secura Key either by phone, FAX or email. Once received by Secura Key an activation key will be sent back to you to complete the registration.</p> <p>email to: softwareregistration@securakey.com</p> <p>or</p> <p>FAX to: 818-882-7052</p> <p>or</p> <p>Phone: 818-882-0020</p>			

Once Secura Key has received this registration information and processed it an activation key will be sent back to the registered user of SK-NET-MLD. This activation key is valid only for the PC that the software has been registered on and will not work on any other PC. Contact Secura Key if you need to change the computer which runs SK-NET™.

Additional SK-NET-MLD licenses must be purchased to install SK-NET-MLD on more than one computer. If multiple persons require simultaneous access to the database, you must purchase the Client/Server version of SK-NET-MLD or SK-NET-MLD-CSXX.

Upgrades from previous SK-NET-MLD versions are available for an upgrade charge. A valid serial number is required. Contact Secura Key customer service for details.

### **Multi Workstation Installation (Client/Server):**

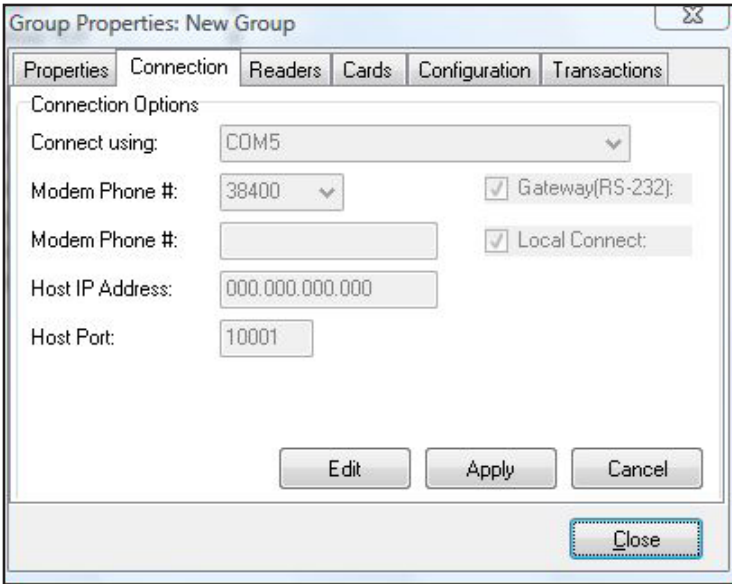
(See SK-NET™ Client/Server Installation Bulletin #24)

1. If you have purchased a multiple workstation client/server version, you should install Advantage Database Server on your network server first. Select **"Install ADS"** from the Main Menu. Follow the installation prompts.
2. When asked to provide **"Serial Number"** and **"Validation Code"**, you will find these on the inside cover of your SK-NET™ manual.
3. Create a folder on the same drive where you have installed the ADS software. Give it a name such as "SKNETDATA". This is the file where all SK-NET™ database files are saved.
4. The directory on the server where the databases are installed must be shared by the network.
5. After you have installed ADS on the network server, install SK-NET™ on the client workstations. Select **"Install SK-NET"** from the Main Menu. Follow the installation prompts.
6. When asked **"Install SK-NET to:"** we recommend that you accept the default location.
7. When asked **"Install SK-NET database to:"** browse to the mapped drive where you have installed ADS, and select the database folder you created.

### 3. QUICK START GUIDE

#### 3.1 Starting SK-NET™

1. Launch SK-NET™. Enter Password (The default is 12345).
2. Right-click on **Connection 1**.
3. Select **Properties** from the drop-down menu.
4. Click on the **Connection** tab.



**NOTE: “This Location”** is the default name of the first location in the software. You may rename Locations. In this manual we will refer to this icon as “Location”.

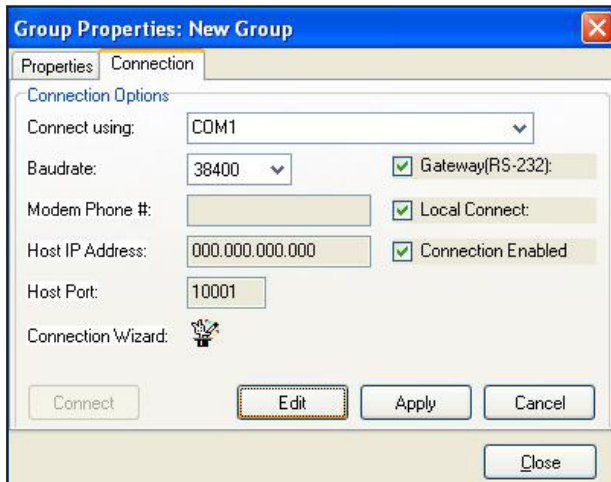
**NOTE:** The Readers, Cards, Configuration and Transaction tabs will appear as shown above, once you are connected.

**NOTE:** The icon for a CONNECTION GROUP is an electrical plug in a blue bubble.



### 3.2 Finding the Readers

1. Click the **Edit** button.
2. For **RS-232** connections, use the **“Connection Wizard”**. Accept the baud rate and COM port that Connection Wizard finds.
3. For **RS-485** connections, uncheck the **“Gateway (RS-232)”** box and use the **“Connection Wizard”**.
4. For **Modems**, uncheck **Local Connect**. Select the COM Port where your modem is installed. Set the Baud rate to 38,400. Be sure the Gateway (RS-232) box is checked. Enter the modem phone number where indicated (SK-NET-MLD version only).
5. For **TCP/IP** connections, select **TCP/IP** from the drop down list. Use the **“Connection Wizard”** to find all available TCP/IP connections. If you find more than one TCP/IP Gateway, select one and click **Accept**. (SK-NET-MLD or Client/Server).
6. Click **Apply**, **Close**, and then **Connect** the Location. Right-click on **Location**, then click **Connect** in the drop-down menu, then click **OK**. When the system prompts: “There are no readers in this Location, Scan for new readers now?” click **Yes**. When the system prompts: “Are there more than 20 readers...” click on the appropriate response. When the system has found all the readers, click **OK**. When the system prompts: “Do you wish to log in to all readers at this time?” click on **Yes**, then **OK**.
7. After the **Log-In** is complete, close the **Login** box.



### 3.3 Adding Multiple TCP/IP Connections to the Same Location

With the SK-NET-MLD software, multiple TCP/IP connections are allowed. With SK-NET™, multiple TCP/IP connections can be used to allow multiple remote Locations with TCP/IP Gateways, or they can be used to allow multiple panels to be connected via the LAN at a single location. Here is how to add multiple panels connected via TCP/IP to your local or wide area network:

1. Before adding panels to your network, configure their IP addresses over the network with SK-LAN Installer (Appendix C, in this manual) or by connecting individually to each panel, using SK-NET™ Terminal (SK-MRCP Manual, Appendix D.)
2. For the second scenario, once you have connected SK-NET™ to the first (Gateway) panel via TCP/IP, here is how to connect additional panels:

From the tree view, right click on the **Location**, click **New**, then **Connection Group**, enter a meaningful and unique name for the new Connection Group and click **OK**.

This will display the Group Properties Screen – click on the **Connection tab**, then **Edit**. Click on the **Connection Wizard icon**. The Connection Wizard will display all connected devices.

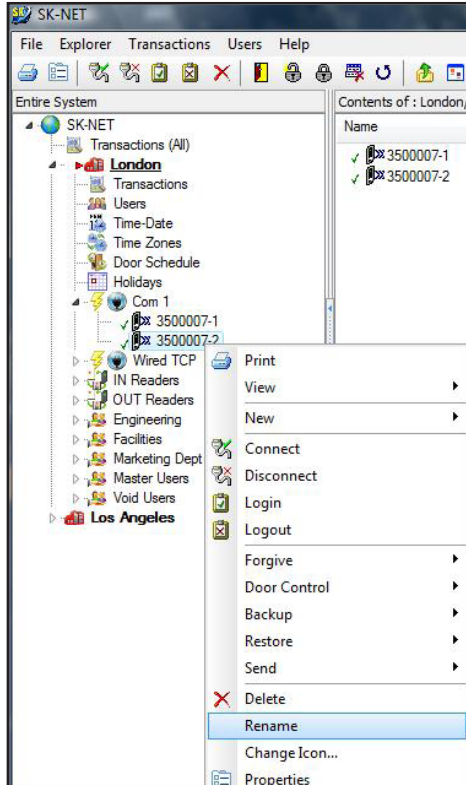
If SK-NET™ prompts: “More than one valid gateway found. Select a single Gateway”, check your list of panels and IP addresses, click **OK**, then click the **check box** for the one with the correct IP Address, then click **Accept** and **Connect**.

When the system prompts: There are no readers in this Location, scan for new readers now?, click **Yes**. When the system prompts: “Are there more than 20 readers...” click on the appropriate response. When the system has found all the readers, click **OK**.

When the system prompts: Do you wish to log in to all readers at this time, click on **Yes**. The system will log in to all the readers.

### 3.4 Naming the Readers

1. Click on the “+” symbol (or in Vista/Windows 7 the ▸ Symbol) next to the **Connection Group**. Every reader found by SK-NET™ will be listed, by serial number.
2. Right-click on a serial number. Select **Rename** from the drop-down menu.
3. Replace the serial number with the unique, meaningful name you have selected, from your site plan. Click OK.



### 3.5 Setting a Latch Time for a Connection Group

Out of the box, 28SA-PLUS, NOVA.16 and SK-ACPE latch timers are set to one second. While this is good for gate operators, it is usually too short for electrically locked doors.

1. Right click on a **Connection Group**.
2. Select **Properties** from the drop down menu.
3. Click on the **Configuration** tab.
4. Change the latch timer value to the number of seconds you desire (or leave the default door setting of three seconds).
5. Click on **Send**. Then Click on **Close**.

**Group Properties: ACPE ACP Sys**

Properties | Connection | Readers | Cards | Configuration | Transactions

Configuration

Limited Use Card Range - SK-ACP/28SA+

Start: 00001 End: 04000

Daily RAPB ForgiveTime

Off  On Hour: 00 (0-23)

Remote Reader Type - 28SA+

In  Out  None

Door Schedule

Door Schedule Disabled

General Settings

Latch Timer: 3 (Seconds)

Timed Antipassback 30 (Minutes)

Baudrate: (Terminal) 38400

Send

Send

Close

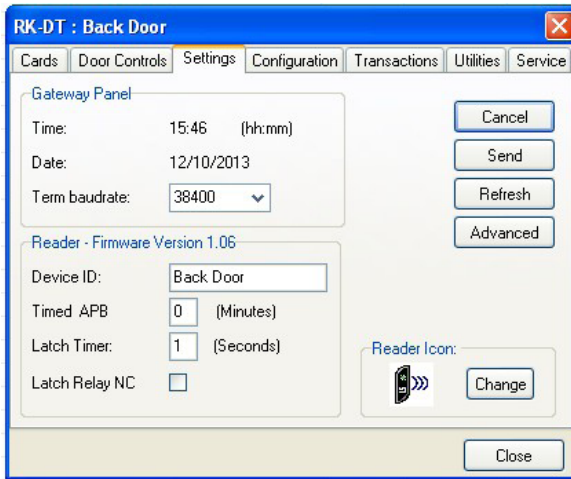


**NOTE:** This will cause every reader in the connection group to activate the latch relay for the same time. To set a different latch timer for a single reader, **See Section 4.21**.



### 3.6 Setting Solid State Relay Operation (NOVA.16)

Smart Readers connected to NOVA.16 panels feature a Solid-State Relay, which defaults to a Normally Open state, providing a contact closure for a valid access request. To use a magnetic lock, the default state of this relay must be reconfigured to Normally Closed, so that it breaks the circuit and de-energizes the magnetic lock for a valid access request. To reconfigure the relay:



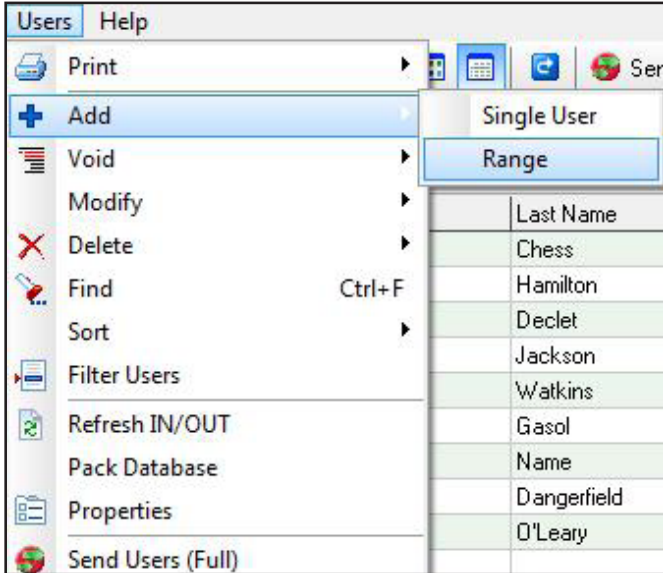
1. From the Tree **View**, right-click on the Reader Name
2. Click on **Properties**
3. Click the **Settings** tab
4. Click **Edit**
5. Click the **Latch Relay NC** check box,
6. Click on **Send** to send the new settings to the panel, or **Cancel** to leave the current settings in place.
7. **Refresh** will undo any changes you have made.

### 3.7 Enrolling Cards into your System

The quickest way to enroll a batch of cards is a "Block Load".

1. Click on **Users** at the top tool bar.
2. Select **Add**, then select **Range**.
3. Enter the lowest card number you have.
4. Enter the highest card number you have.

5. Select an Access Group for all the cards.
6. Click **OK**. (All of these card numbers are now listed.)



**NOTE:** It is usually best to add a range of users/cards in the **Void User** group. The Access Group for each card can be changed when it is issued to a specific cardholder (**See Section 5.1**).

**NOTE:** If you anticipate adding additional Locations where cardholders from the first Location may need access, you should create those Locations in SK-NET™ before loading any cards in the first Location. For instructions in creating additional Locations **See Section 4.1**. (Multiple Locations require SK-NET-MLD version.)

### 3.8 Testing the System

1. From the **User View**, double-click on one of the card numbers you have block loaded.
2. In the **User Properties** box, enter a name.
3. In the **Access Group** field, select **Master User**.
4. Click **OK**.
5. Click the **Send User Full** arrow (in the top menu bar).

**User Properties** Enter or modify user information here.

**User Information**

First:

Last:

MI:

Card #:

Access Group:

Group:

Tel Ext:

Dept #:

Employee #:

**User Fields**

ID:  Details:

Title:

**Vehicle Information**

Parking:  Color:  Make:

You now have one card that should unlock every door and open every gate in the system. Try it out.

#### 6. View **Transactions**.

Make sure that every reader you visited appears in the **Transaction** list.

## 4. CUSTOMIZE YOUR SYSTEM

### 4.1 Creating Additional Locations (MLD or Client-Server versions only)

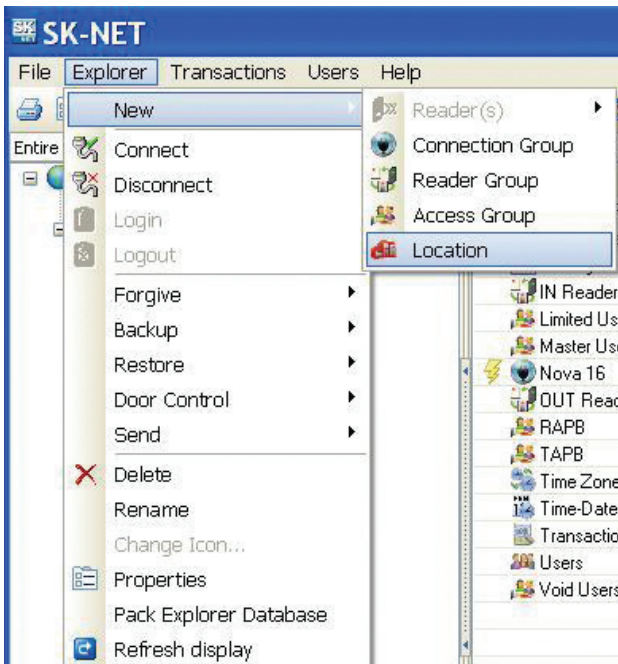
#### Adding a new location:

With SK-NET-MLD or SK-NET-MLD-CS XX versions you can create as many different locations as you need. A location is one or more Connection Groups, each consisting of SK-ACPE or NOVA.16 control panels or 28SA + readers connected together via RS-485 communications and operating as a unified system.

A new location is only required when you are connecting to a group of readers that require a different list of card users than those already being used in an existing location.

1. Click on the Explorer menu.
2. Select **New**.
3. Select **Location**.
4. Name the New Location. Click **OK**.

Then use the procedure in Sections 3.2 and 3.3 to find and name the readers.



## 4.2 Time Zones

A **Time Zone** is a schedule that governs when a card is valid (allowed access) and when it is invalid (denied access).

Most installations require that you customize one or more Time Zones and then create one or more new Access Groups before issuing cards to users. This allows you to grant access to users for specific doors at specific times and days.

Each Time Zone has a 24-hour schedule for each day of the week, as well as a 24-hour schedule for "holidays". Any date designated as a holiday will follow the holiday schedule, regardless of what day of the week it falls on.

Because Time Zones are used to create Access Groups and define cardholder access privileges, Time Zones also include starting/ending dates as well as Anti-Passback Configuration.

SK-NET™ has sixteen Time Zones. **Time Zone 0** is "Always Void". (Void Users access group). **Time Zone 1** is "Always Valid" (Masters Users access group). Time Zones 0 and 1 cannot be edited. **Time Zones 2 through 15** can be edited any way you choose.

Location Time Zones can be edited for all readers from the **Explorer/Tree View**. You can also edit a time zone for a specific reader (See Section 4.12).

In an SK-NET™ System with multiple locations, you will have to setup **Time Zones** for each new **Location** that you create. These Time Zones can be completely different from the Time Zones in other Locations in the system.

## 4.3 Editing a Location Time Zone

1. Starting from the **Tree View**. Double-Click on **Time Zones** below the desired location.
2. Select the Time Zone you want to edit from the drop down list.
3. Every square that is RED is a ½ hour increment when access will be denied. Every square that is GREEN is a ½ hour increment when access will be permitted. Click on squares to change them from RED to GREEN (or GREEN to RED).
4. After editing a Time Zone, click **Save**. You can undo any changes you have made by clicking **Refresh**.
5. After saving, click **Send** to send the time zone to all of the readers.



**NOTE:** To change a block of squares from RED to GREEN, hold down the CONTROL key, *click* on the first square, then *click* on the last square. The square(s) in between will also change.

**NOTE:** To change an entire day from RED to GREEN, *click* on the big Green button to the left. To change an entire day from GREEN to RED, *click* on the big red button to the right.

**NOTE:** You can change the name of a Time Zone to something that reminds you of it's function (i.e. "Day Shift" or "Cleaning Crew").

## 4.4 Delaying the Start or End Time for the Half Hour Blocks

You may delay the start of a Time Zone, by entering a value (1-29) in the Delay Start field. This value equals how many minutes after the first GREEN increment begins when the card will become valid.

You may extend the end of a Time Zone by entering a value (1-29) in the Delay End field. This value equals how long after the last GREEN increment the card will continue to be valid.

This feature will work for as many separate segments of time that are defined. So, for example, if you wanted to create multiple 50-minute time segments (as for a school bell schedule) you could enable a 30 minute block in each hour, and extend it by entering 20 minutes for the Delay End value.

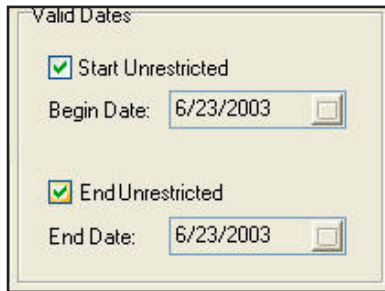


Start/End Delay		
Delay Start	15	(Minutes)
Delay End	5	(Minutes)

#### 4.5 Limiting the Dates a Time Zone is Active

Uncheck the Start Unrestricted box and use the calendar to select the first date the cards in this Time Zone should become active.

Uncheck the End Unrestricted box and use the calendar to select the last date that cards in this Time Zone should be valid.



Valid Dates	
<input checked="" type="checkbox"/> Start Unrestricted	
Begin Date:	6/23/2003
<input checked="" type="checkbox"/> End Unrestricted	
End Date:	6/23/2003



**NOTE:** This feature is handy for clubs, gyms and other membership organizations.

**NOTE:** This feature does not apply to Time Zones 0 or 1.

## 4.6 Antipassback

Antipassback is a feature designed to prevent card sharing and/or to enforce use of IN and OUT readers. When a card is used in an IN reader, its Anti-passback (APB) status is changed to IN. Conversely, when a card is used in an OUT reader, its APB status is changed to OUT. A card must be IN to be used in an Out reader, or OUT to be used in an In Reader. A card can be set to a Neutral APB Status (section 4.10) allowing it to be used in either an IN or OUT reader. APB status is not affected by using the card in a neutral (neither IN or OUT) reader.

**Timed Antipassback** does not require IN and OUT readers. After a card is used at a reader with Timed Antipassback, that card will not be valid at that reader for a predetermined amount of time (up to 30 minutes).

**Real Antipassback** requires readers for coming IN and going OUT. If a card was last used at an IN reader, it must be used at an OUT reader before it will be valid at an IN reader again.



**NOTE:** These features do not apply to Time Zones 0 or 1.

## 4.7 Selecting Antipassback for a Time Zone

Select the type of Antipassback you want from the list.

Hard Antipassback means that the card will be denied access, if used out-of-sequence at IN or OUT readers, and an “antipassback violation” will appear in Transactions.

Soft Antipassback means that the card will be granted access, if used out-of-sequence at IN or OUT readers, but an “antipassback violation” will appear in Transactions.

Antipassback Configuration	
<input type="radio"/> None	<input type="radio"/> Real Hard
<input checked="" type="radio"/> Timed Hard	<input type="radio"/> Real Soft
<input type="radio"/> Timed Soft	



**NOTE:** Time Zones 0 and 1 cannot have antipassback.



Soft-Antipassback is recommended for unsupervised parking lot applications to prevent traffic jams at the exits, when a cardholder's APB status becomes out-of-sequence. Violations can be determined and discouraged by reviewing transaction reports and taking appropriate administrative action.

## 4.8 Timed Antipassback

To set the timed antipassback time for all readers:

1. Right click on a **Connection Group**.
2. Select **Properties**.
3. Click on the **Configuration** tab.
4. Enter the number of TAPB minutes (up to 30).
5. Make sure the **Latch Time** is correct. Click on **Send**.

**Group Properties: ACP E ACP Sys**

Properties | Connection | Readers | Cards | **Configuration** | Transactions

Configuration

Limited Use Card Range - SK:ACP/285A+ Send

Start: 00001 End: 04000

Daily R/ABP ForgiveTime

Off  On Hour: 00 (0-23)

Remote Reader Type - 285A+

In  Out  None

General Settings

Latched Timer: 3 (Seconds)

Timed Antipassback: 30 (Minutes)

Baudrate: 38400 (Terminal)

Door Schedule

Door Schedule Disabled Send

Close

To set the timed antipassback time for a single reader:

1. Right click on the reader name.
2. Select **Properties**. Click on the **Settings** Tab.
3. Click on the **Edit** button.
4. Enter the number of TAPB minutes up to 30 minutes). Click on **Send**.



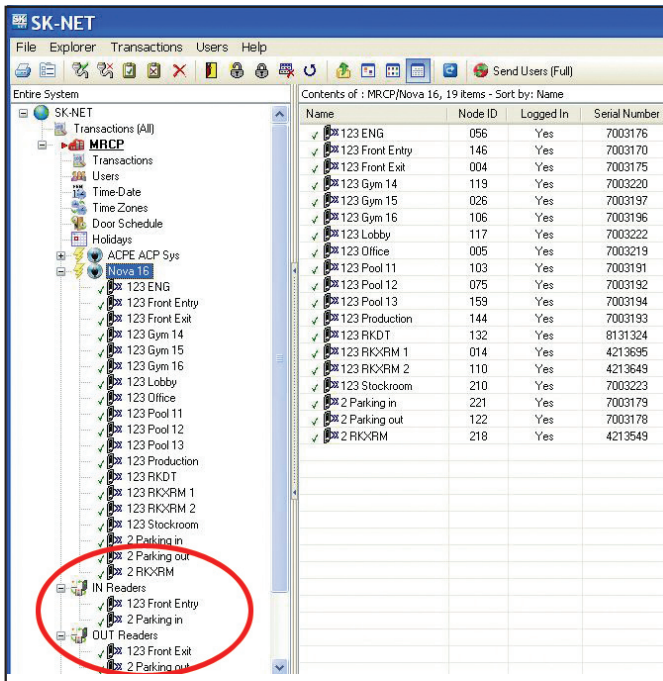
**NOTE:** Time Zones 0 and 1 cannot have any type of antipassback.

**NOTE:** To complete Timed Antipassback programming, you must create an Access Group using a Time Zone in the range 2 through 15 (See Section 4.14).

## 4.9 Real Antipassback (RAPB)

To program **Real Antipassback** into your system, you must complete the following steps:

1. Select the proper antipassback configuration using a Time Zone in the range 2 through 15 (See Section 4.7).
2. Create an **Access Group** using a Time Zone in the range 2 through 15 (See Section 4.14).
3. You must define your readers as IN or OUT by dragging all of the **IN readers** into the IN Reader group and all of the **OUT readers** into the **OUT Reader** group.



4. If your system has more than one Connection Group, in order for RAPB to work properly, all of your Connection Groups must be connected to the system, and the SK-NET software must be running on your PC (it can be minimized).



**NOTE:** A Global RAPB Forgive All Command takes about ½ second per reader to process. On a 100-door system it will take approximately 50 seconds to reset Anti-Passback at all doors.

## 4.10 Real Antipassback Forgive

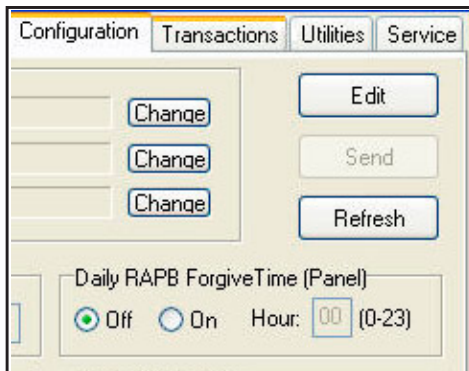
Real Antipassback Forgive resets all cards or a single card to a neutral IN/OUT status, allowing access the next time the card is used at either an IN or OUT reader. The default setting for all readers is RAPB Forgive Time off. You can change that to automatic RAPB forgive which happens once a day. This is recommended for unsupervised parking lots. You can also initiate RAPB forgive at any time using SK-NET™.

To turn on/off RAPB Forgive, or to change the time setting, for all readers in a **Connection Group**:

1. Right Click on a **Connection Group**.
2. Select **Properties**.
3. Click on the **Configuration** tab.
4. Check **"ON"** or **"OFF"** for RAPB Forgive.
5. Enter the hour, in military time, when RAPB Forgive should activate.
6. Click the upper **Send** button.

To change RAPB parameters for a single reader:

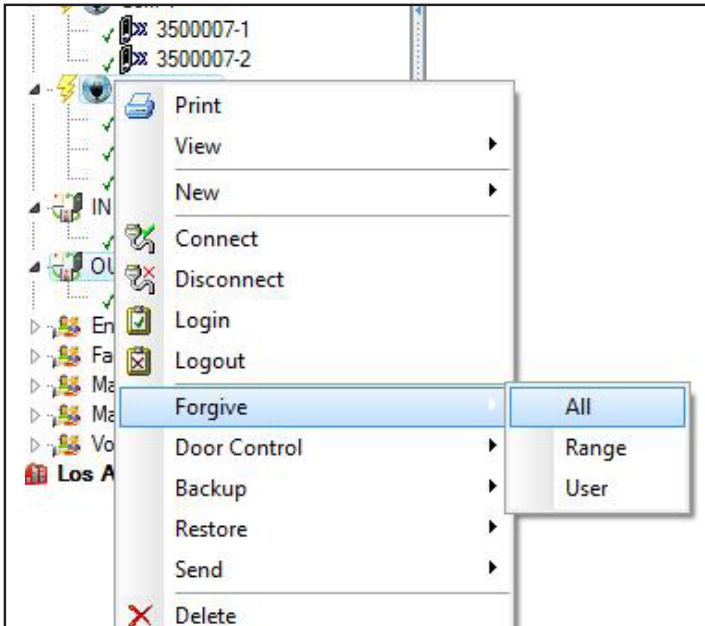
1. Right click on the reader name.
2. Select **Properties**.
3. Click on the **Configuration** tab.
4. Click on the **Edit** button
5. Check RAPB Forgive **"ON"** or **"OFF"**.
6. Enter the hour, in military time, when RAPB Forgive should activate.
7. Click **Send**.



## 4.11 Unscheduled RAPB Forgive

Occasionally, due to power or gate operator problems, one or more cardholder's RAPB status may become out of sync, causing them to be locked in or out of the facility. To re-sync user's RAPB status follow the steps below.

1. From the **Tree View**, right-click on the desired **Connection Group**.
2. Select **Forgive**.
3. Choose **All** to reset all users, **Range** to enter a range of cards to forgive or **User** to forgive a single cardholder.
4. Click **OK**.



## 4.12 Editing a Time Zone for a Single Reader

1. From the **Tree View**, right-click on the selected reader.
2. Select **Properties**.
3. Click on the **Door Controls** tab, then click the **Time Zones** button.
4. Select the Time Zone to be edited.
5. Follow the procedures described in section 5.3.
6. Click on **Send**. Then click **OK**. Close these boxes.
7. Save settings when prompted.

**Time zones: Front Door**

Time Zone: 2    Zone Name: RABP

Configuration

Sunday	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Monday	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Tuesday	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Wednesday	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Thursday	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Friday	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Saturday	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Holiday	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24

Antipassback Configuration

None     Real Hard  
 Timed Hard     Real Soft  
 Timed Soft

Start/End Delay

Delay Start:  [Minutes]  
 Delay End:  [Minutes]

Valid Dates

Start Unrestricted  
 Begin Date:   
 End Unrestricted  
 End Date:



**Warning:** If you do a Global Send for the Time Zone you have just edited, it will be overwrite the existing Time Zone for all readers in that location.

### 4.13 Access Groups

An Access Group is assigned to each user defining which readers they have access to, and what times the readers can be used.

SK-NET automatically creates two default Access Groups:

The **Master User** group always includes all the readers in the location and is assigned Time Zone 1 (always valid). **Master Users** can use any reader at any time.

The **Void User** group also includes all the readers. It is tied to **Time Zone 0** (Never valid). Placing a cardholder in the Void User group means he can never go anywhere, but his attempts to use the card will appear in Transactions.

### 4.14 Creating an Access Group

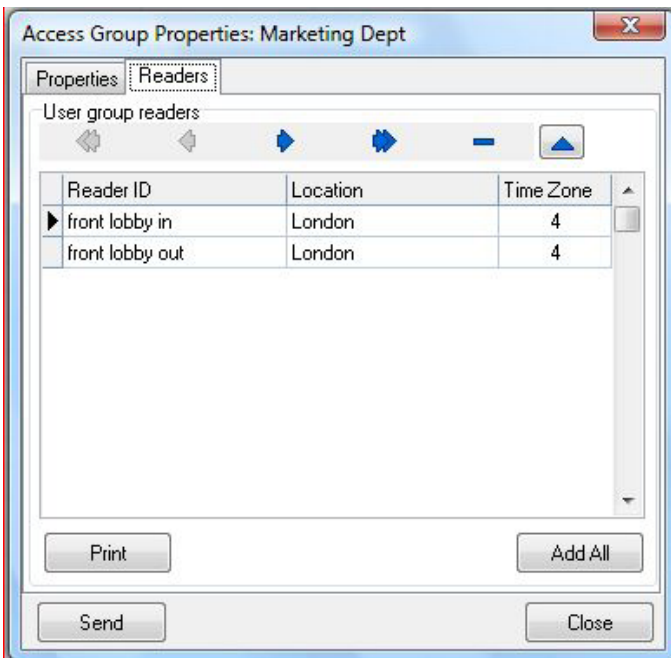
1. In the **Tree View**, right-click on **This Location** (or the new location name).
2. Select **New**.
3. Select **Access Group**.
4. Enter a group name. Enter a Time Zone for the group. Click **OK**.
5. The name of the new Access Group now appears on the left side of the screen. At this point there are no readers assigned to this group.
6. Left click on the + next to **Connection Group** in the **Tree View**. A list of all the readers for that location will appear below.
7. Drag and drop the desired readers from the **Connection Group** into the new access group. Click on the + next to the new group and verify all the proper readers appear.
8. After changing all your users to the new Access Group be sure to click on **"Send Users Full"**.



## 4.15 Changing a Reader's Time Zone in an Access Group

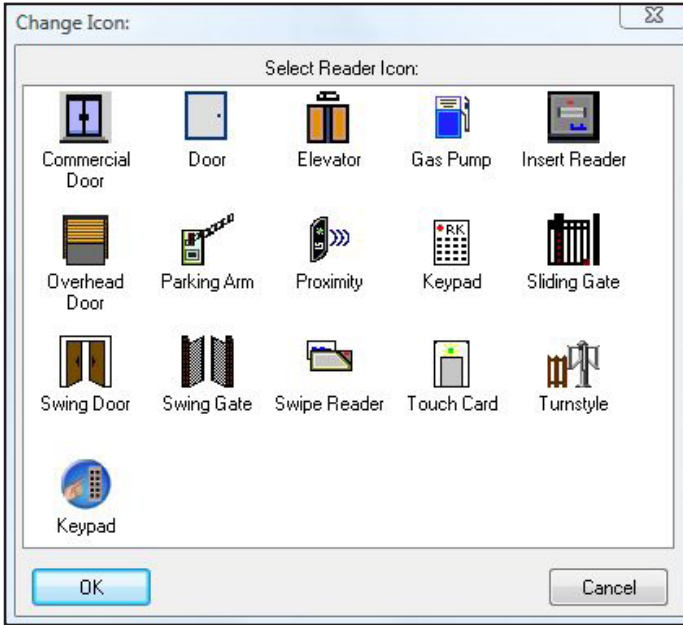
Each reader in an **Access Group** could be assigned to a different **Time Zone**. To edit an Access Group:

1. Right Click on the Access Group name.
2. Select **Properties**.
3. Click on the **Readers** tab.
4. Click on the **"edit"** icon (It looks like a little triangle).
5. Change the Time Zones next to each reader name.
6. Click on the **"Send"** button.
7. Click on **Close**.



## 4.16 Changing the Reader Icons

1. From the **Tree View**, right click on the reader name. Select **Change Icon**.
2. Select a suitable icon from the displayed menu. Click **OK**.



## 4.17 Door Schedules

A **Door Schedule** is used to automatically lock and unlock a door according to a regular weekly time schedule. Each Door Schedule has a 24-hour schedule for each day of the week, as well as a 24-hour schedule for "holidays". Any date designated as a holiday will follow the holiday schedule, regardless of what day of the week it falls on.

You may set a **Location** Door Schedule for all the readers in the location, or you can set a **Door** Schedule for an individual reader.

Each reader in the system may have its own unique **Door Schedule** if required. Door Schedules are completely separate from the system's Time Zones.



## 4.18 Programming a Door Schedule

### Location Door Schedule (All readers):

1. In the **Tree View**, double-click on **Door Schedule**.
2. Every **GREEN** square represents a ½ hour increment when the door will be unlocked. Every **RED** square is a ½ hour increment when it will be locked. Change the color of any square by clicking on it.
3. Select **Automatic** or **Card Activate**. Automatic means the door will unlock at the predetermined time. Card Activate means that the door will remain locked after the GREEN period begins until the next valid card is presented. This ensures that someone is in the building before the door unlocks.
4. For Door Schedules that do not conform to exact half-hours, use the **Delay Start** and **Delay End** feature. (See Section 4.4)
5. Click Send when finished.

Door Schedule: This Location
✕

Door Schedule

Configuration

Day	0	1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11
Sunday -	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Monday -	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Tuesday -	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Wednesday -	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Thursday -	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Friday -	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Saturday -	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Holiday -	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green

Door Schedule Activation Mode

Automatic
  Card Activate

Start/End Delay

Delay Start  (Minutes)

Delay End  (Minutes)

Refresh

Save

Send

Close



**NOTE:** If you have a Door Schedule, you probably need to define Holidays.

**NOTE:** To temporarily override a door schedule, See Section 4.31d.

## Single Door Schedule

1. In the **Tree View**, right click on the reader name.
2. Select **Properties**
3. Click on the **Door Controls** tab.
4. Click on **Schedule**.
5. Every GREEN square represents a ½ hour increment when the door will be unlocked. Every RED square is a ½ hour increment when it will be locked. Change the color of any square by clicking on it.
7. Select **Automatic** or **Card Activate**. Automatic means the door will unlock at the predetermined time. Card Activate means that the door will remain locked after the GREEN period begins until the next valid card is presented. This ensures that someone is in the building before the door unlocks.
8. For Door Schedules that do not conform to exact half-hours, use the **Delay Start** and **Delay End** feature. (**See Section 4.4**)
9. Click on **Send**. Click **OK**. Click on **Close**.



**NOTE:** If you have a Door Schedule, you probably need to define Holidays.

## 4.19 Holidays

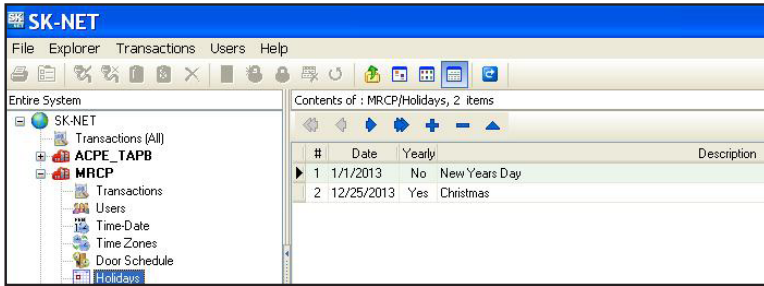
Any date that is designated as a holiday will follow the **Holiday** schedule in **Time Zones 2-15** and in any **Door Schedules** you have created. You may designate up to 32 dates as Holidays.

While it is usually best to create Holidays per Location (for all readers) you may also create a Holiday for a single reader.

## 4.20 Programming a Holiday

### Location Holidays:

1. In the **Tree View**, click on **Holidays**.
2. Click on the **“+”** plus sign icon to add a Holiday.
3. Enter the date of the Holiday. Type in a name for the Holiday. If the Holiday always falls on this date, check **Yearly**. Click **OK**.
4. To remove a Holiday, highlight the Holiday number and click on the **“-”** minus sign.
5. To edit a Holiday, highlight the Holiday number and click on the **edit icon** (up arrow). Make changes to date or name and click **OK**.
6. After all Holiday additions or changes are made, click **Send**, then **OK**, then **Close**.



**NOTE:** At the beginning of each new year, you need to review the Holiday schedule. Any Holiday which does not have a “YES” located in the yearly box needs to be changed.

#### 4.21 Changing the Latch Timer for a Single Reader

1. Right-click on the name of the reader you want to change.
2. Select **Properties**, then click on the **Settings** tab.
3. Click on the **Edit** button.
4. Enter a new **Latch Timer** value (in seconds).
5. Click on the **Send** button.
6. Click on **Close**.

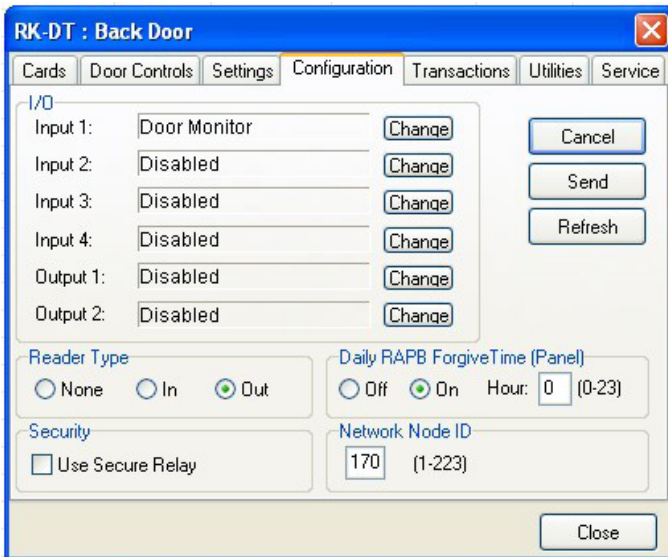


## 4.22 Using the SecuRelay™

The SecuRelay™ is a module which allows Smart Readers to digitally control a relay. The SK-SR-1 is designed to be located inside the secure area, preventing potential intruders from gaining access to the building by pulling the reader off the wall and hot-wiring the latch circuit outputs. The Solid State Relay in the Smart Reader is actually a transistor switch, which can also transmit data. During its setup process, the SecuRelay™ learns the serial number of the Smart Reader. When the “Use Secure Relay” option is selected, for a valid access request, the Solid State Relay transmits the serial number of the smart reader to the SecuRelay™, which in turn activates the door locking mechanism.

If any readers in your installation use SK-SR-1 SecuRelays, the readers must be properly configured as follows:

1. From the **Tree View**, right click on the **Reader Name**
2. Click **Properties**
3. Click the **Configuration** Tab
4. Click **Edit**
5. Click the **Use Secure Relay** check box
6. Click **Send** to send the new settings to the panel, or **Cancel** to leave the current settings in place. **Refresh** will undo any changes you have made.



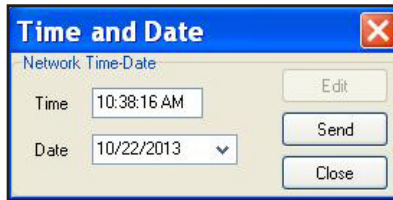
## 4.23 Date and Time

By default, every time you log into a location with your computer, the time and date in that computer can be transmitted to the system. If you prefer, you may manually set the system time using SK-NET™. (For example, if the computer is in a different time zone, you will want to set the time manually.)

Automatic Daylight Savings Time adjustments are handled by the system, unless you override this feature.

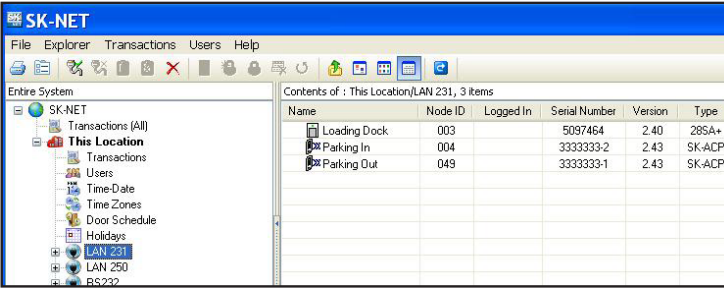
## 4.24 Setting the Time and Date

1. In the **Tree View**, right-click on **This Location**.
2. Select **Properties**.
3. Click on the **Settings** tab.
4. Uncheck the **Auto Time Synch** box. **Close**.
5. In the **Tree View**, click on **Time/Date** once to display current time and date settings.
6. Double-click on **Time/Date** to make changes.
7. Click on **Edit**.
8. Enter new time and date settings. Click **Send**. Click **Close**.



## 4.25 Configuring or Overriding U.S. Daylight Saving Time Feature

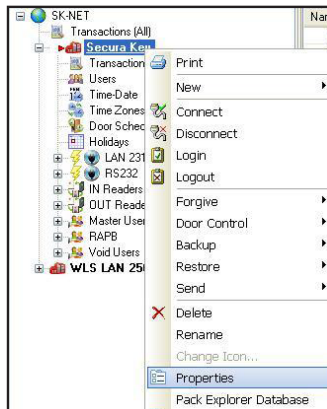
1. Check your firmware versions, by left clicking on all connection groups.
2. To verify the firmware versions, look at the version column. If you are using NOVA.16 controllers, this screen will show the firmware version of the Smart Readers.
3. If all firmware versions are 2.43 or higher or if you are using NOVA.16 controllers, then **stop here**.
4. If you have any firmware versions 2.42 or **lower** then go to **Option 2**.
5. If you are located **outside the U.S.** and use daylight savings then go to **Option 2**.
6. If your state **does not change** daylight savings, skip to **Option 3**.



There are three options for configuring daylight saving time operation.

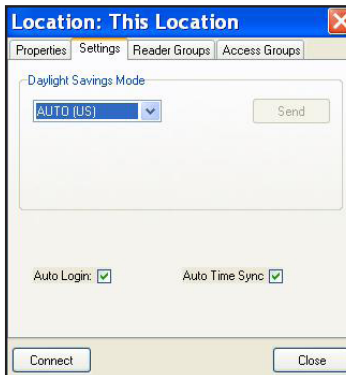
To select the Daylight Saving Menu:

1. Right click on the **Location Name**.
2. Select **Properties**



**Option 1: Use the current U.S. daylight saving dates**

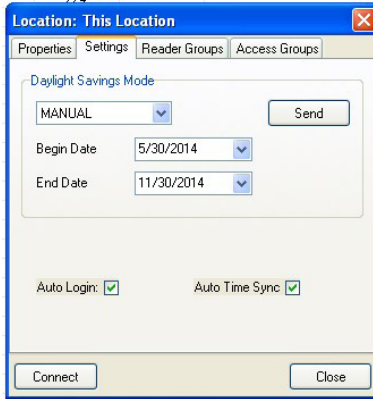
1. Select the **Settings** tab
2. Select **Auto (US)** for the current United States Daylight Saving dates
3. Click **Send**



This will update all the readers in your system with the current US Daylight Saving dates.

**Option 2: To change to custom dates (non-US dates: Europe or Mexico for example)**

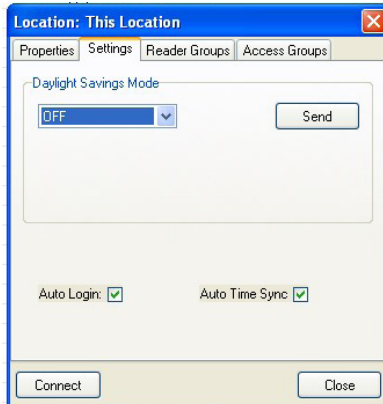
1. Select the **Settings** tab
2. Select **Manual**, to select custom dates
3. Enter Begin Date and End Dates
4. **Send**



This will update all the readers in your system with the selected dates.

**Option 3: Turn off Daylight Savings (example, Arizona)**

- A. Select the **Settings** tab
- B. Select **Off**
- C. Click **Send**



This will turn off Daylight Savings for all readers.

## 4.26 IN and OUT Readers

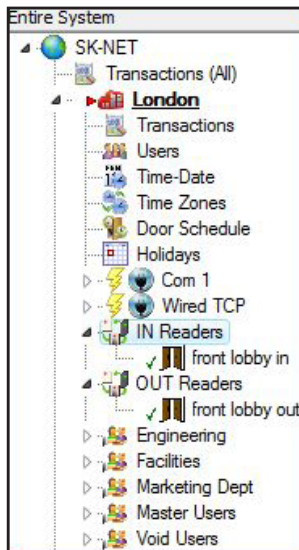
SK-NET™ automatically creates a reader group for “**IN**” readers and a group for “**OUT**” readers. If your system has readers on both sides of an opening to control both access (entry) and egress (exit), you should place these readers in the IN and OUT groups.

When a reader is neither an IN or an OUT reader, valid card uses appear as “Valid Access” in **Transactions**. When a reader has been designated as an IN reader, the message will say “Valid Entry”. When a reader is designated as an OUT reader, the message will say “Valid Exit”:

Designating readers as IN and OUT is required in order to have **Real Antipassback**. (See Section 4.9, #3)

## 4.27 Programming an “IN” or an “OUT” Reader

1. In the **Tree View**, click once on **Connection Group**. This will cause all of the reader icons to appear on the right side of the screen.
2. Drag-and-Drop the appropriate readers onto the **IN Reader** group and the **OUT Reader** group on the left side of the screen.
3. Click on the “+” plus sign next to IN Readers and OUT Readers to verify the readers for each group.
4. Repeat steps for each Connection Group.



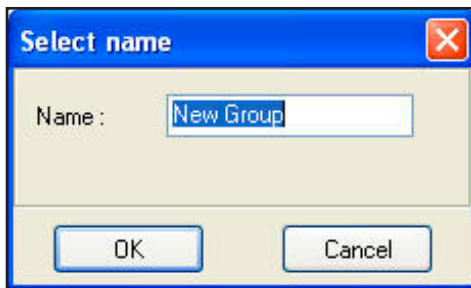


## 4.28 Reader Groups

A Reader Group is used to set common properties for two or more readers. SK-NET™ automatically creates two Reader Groups: **IN Readers** and **OUT Readers**. You may create up to 25 additional Reader Groups as you wish.

## 4.29 Creating a Reader Group

1. From the **Tree View**, right-click on **This Location** (or the new location name).
2. Select **New**. Select **Reader Group**.
3. Enter a name for the new Reader Group. Click **OK**.
4. Click on **the Group Name** once. This causes all of the reader icons to appear on the right side of the screen.
5. Drag-and-Drop the desired readers from the right side of the screen onto the name of the new Reader Group.



**NOTE:** Reader Groups are often used with **Door Controls**.

An “All Readers” group is useful to send parameters and configuration settings to systems with more than one Connection group. Without an All Readers group, you would have to send these parameters once for each Connection Group. SK-NET 5.0 does not automatically create an All Readers group, but you can easily create your own:

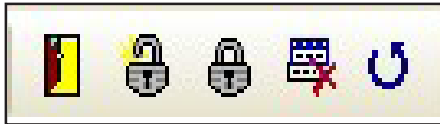
1. Right-Click on **Location**
2. Select **New**, **Reader Group**, and name it “All Readers”
3. Click **OK**.
4. Then drag and drop all the readers from all of your Connection Groups into your new All Readers group. If you add any new readers to the system later, always be sure to add them to this group.

### 4.30 Door Controls

**Door Controls** are functions that you can initiate from SK-NET™ that affect the door or gate at a connected location. Door Control icons appear at the top of the Tree View screen. You can send a Door Control command to a single reader, or to a Reader Group.

### 4.31 Using Door Controls

1. From the **Tree View**, click once on the name of a single reader or a **Reader Group** ( or a Connection Group).
2. Click on the **Door Control** icon for the function you want to initiate:
  - a. **Open The Door Now** will activate the latch relay(s) for the same time as presenting a valid card
  - b. **Unlock The Door** activates the relay and keeps it activated until you restore it. During this time the GREEN LED on the reader will flash slowly.
  - c. **Make Inactive (Locked)** prevents even valid cards from gaining access through the door until you restore it. During this time the RED LED will flash slowly.
  - d. **Disable Door Schedule** is an override that relocks a door, or group of doors, that have been unlocked by a Door Schedule.
  - e. **Make Active (Normal)** restores a reader to normal operation after it has been placed in the Unlock or Inactive state by a Door Control command.



a.      b.      c.      d.      e.



**NOTE: Disable Door Schedule** is useful when conditions require that a normally unlocked door be locked early. An example would be a school that has early dismissal due to bad weather.

**NOTE: A Global Door-Open Command** takes about ½ second per reader to process. On a 100-door system it will take approximately 50 seconds to open all doors.

**NOTE: A Global Reader Inactive** (lock-down) Command takes about ½ second per reader to process. On a 100-door system it will take approximately 50 seconds to inactivate all doors.

## 4.32 Inputs

**Inputs** are circuits that connect external sensors or switches to a Smart Reader on a NOVA.16 panel or an SK-ACPE or 28SA-PLUS. This requires a momentary Normally Open contact switch. They are used to initiate special functions or to generate messages in Transactions. There are eight different Input definitions you can choose in SK-NET™.



**NOTE:** Input functions are associated with the reader or door connected to the same “side” of the SK-ACPE panel. With the NOVA.16, inputs are associated with each Smart Reader.

- a. **Disabled** – The Input is not used.
- b. **Tamper** – A switch or sensor that has been installed to detect interference with a component of the access control system. If this circuit is closed, the reader will be disabled and a Tamper message will appear in Transactions.
- c. **Arming Circuit** – The reader is disabled until this input is closed. Cards presented while the Arming Circuit is open will be logged in Transactions but access will be denied. This input is often used for gates where a loop detector must sense that a vehicle is present before a card can be valid.
- d. **Door Monitor** – Connected to a door position switch, this input activates anti-tailgate feature. It is also used to detect a door forced open or held open too long. (Anti-Tailgate – This feature cancels the latch time, once a door is opened and closed, preventing unauthorized persons from following a cardholder through a controlled door after a valid access.)
- e. **Door Bell** – Sends an ASCII Bell Character to a PC or printer, causing an audible tone.
- f. **Remote Inactive** – Closing this input makes the reader inactive (lockout).
- g. **Remote Open** – This input activates the latch relay for the same amount of time as a valid card use. A “Door Opened Via Sensor” message appears in Transactions. Also called Request-To-Exit or REX.
- h. **User Defined** – This input allows you to write a custom message that will appear in Transactions. The Input can be a variation of Remote Open or it can simulate Door Bell. It can also be used as an alarm reset for certain auxiliary relay output functions.

### 4.33 Defining an Input

1. From the **Tree View**, right click on the Reader Name
2. Select **Properties**
3. Click the **Configuration** Tab. The Configuration screen for Smart Readers connected to a NOVA.16 panel differs slightly from the configuration screen for readers connected to SK-ACPEs, due to the additional inputs and outputs.
4. Click **Edit**
5. Select an input by clicking the **Change** button.
6. The Configure Input screen is displayed. Click on the **Radio button** for the appropriate Input Type. Click the **checkbox** to Change the Input State if necessary (see the following paragraphs)
7. Click **OK**
8. Click on the **Send Button**. Click **Close**.

The default state of Input circuits on the SK-ACPE and NOVA.16 Smart Readers is Normally Open, which is suitable for input devices such as REX Buttons or Tamper Switches. However some devices such as Door Monitor switches are typically Normally Closed when Secure, in which case, on the Configure Input screen, you must check the box labeled Change Input State to configure that input as Normally Closed.



**NOTE:** In the Security Industry, Normally Closed refers to the state of the switch contacts when a door is closed and the magnet and sensor are together, which is the NORMAL or Secure condition for a monitored door, as opposed to the OFF-NORMAL or Alarm Condition, which is an Open Circuit.

This applies to the new SK-ACPE, two-door control panel, as well as to Smart Readers connected to NOVA.16 control panels. Older SK-ACPs had an onboard jumper for this purpose, and the input had to be defined as a Door Monitor in the software for the jumper to change the Input State. In the newer SK-ACPE and NOVA.16, the Change Input State option is available for any input, regardless of whether or not it is defined as a Door Monitor.



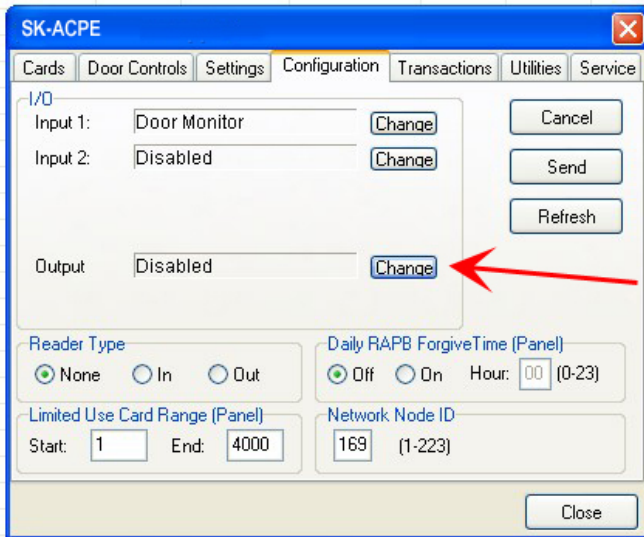
**NOTE:** Be sure to back-up the changes when prompted.

## 4.34 Outputs

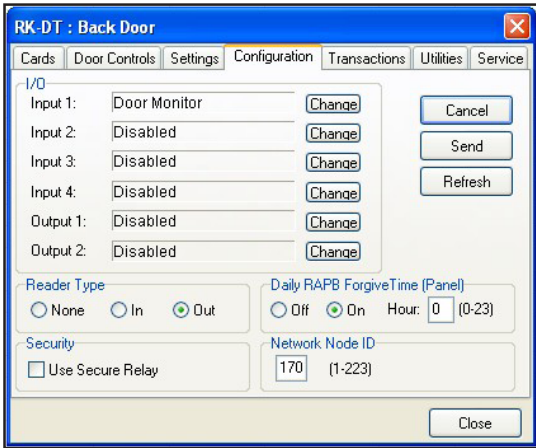
Smart Readers connected to NOVA. 16 panels have a solid state latch relay, plus two open-collector outputs for auxiliary functions. The SK-ACPE has a main (latch) relay and an auxiliary relay for each reader. **(28SA-PLUS does not have an auxiliary output.)** These extra relays or outputs can be activated by a variety of means to accomplish various functions.

- The relays can be connected to strobes or horns to annunciate security violations such as propped or forced doors.
- They can be activated by inputs or by a predefined range of cards to operate various types of equipment such as cameras, lighting or HVAC, also keeping a record of use.
- They can be used to shunt a door monitor contact connected to an external alarm system for any valid access transaction.
- Relay activation can be set for specified time duration, or it can be latched, and then canceled by presentation of a valid card.

The screen below is used to configure Outputs on an SK-ACPE

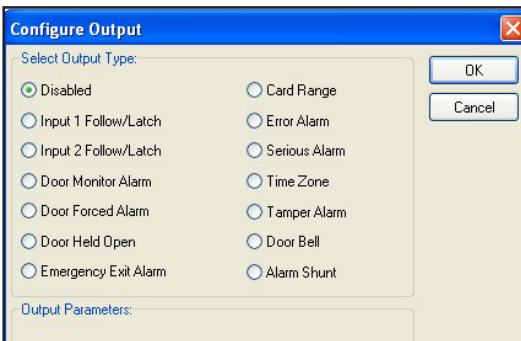


The screen below is used to configure Outputs on a Smart Reader.



To configure AuxOutput operation for an SK-ACPE or for Smart Readers connected to a NOVA.16 panel, follow the steps below:

1. From the **Tree View**, right click on a reader name.
2. Select **Properties**.
3. Click on the **Configuration** tab.
4. Click on **Edit**.
5. Click on the Change button (to the right of "Output" and the current configuration)  
The Configure Output screen displays
6. Select the desired Output definition.  
The parameter settings are displayed below the list of options
7. Set any applicable Output Parameters - Click **OK**.
8. Click on the **Send** button. **Close**.

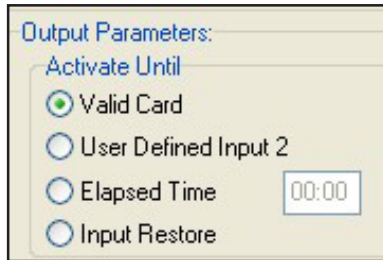


The following paragraphs will explain each of the Output Type options, available Output Parameter options, and how the output will work. For each output type you may select, different parameters will appear below the list of output types in the Output Parameters area of this screen.

### 1. Disabled

The output is not used.

### 2. Input 1 Follow / Latch



Output Parameters:

Activate Until

Valid Card

User Defined Input 2

Elapsed Time

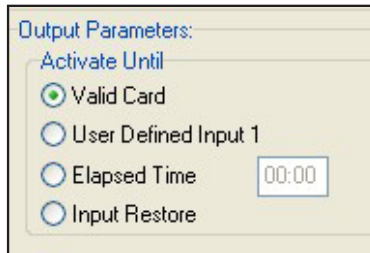
Input Restore

Whenever Input 1 is closed (activated) the aux. relay will activate and latch until (select option by clicking the adjacent radio button):

- 1) a valid card is presented to the reader
- 2) a User Defined Input 2 is activated
- 3) a pre-selected amount of time elapses (Max mm:ss=59:59)
- 4) Input 1 is opened (restored)

**Typical Application: allows a switch (PIR, pushbutton, relay output) to activate a relay-controlled device (horn, strobe, camera, HVAC, lighting) which can be cancelled by various means.**

### 3. Input 2 Follow / Latch



Output Parameters:

Activate Until

Valid Card

User Defined Input 1

Elapsed Time

Input Restore

Whenever Input 2 is closed (activated) the aux. relay will activate and latch until (select option by clicking the adjacent radio button):

- 1) a valid card is presented to the reader
- 2) a User Defined Input 1 is activated
- 3) a pre-selected amount of time elapses (Max mm:ss = 59:59)
- 4) Input 2 is opened (restored)

**Typical Application: allows a switch (PIR, pushbutton, relay output) to activate a relay-controlled device (horn, strobe, camera, HVAC, lighting) which can be cancelled by various means.**

#### 4. Door Monitor Alarm

Output Parameters:

Activate Until

Valid Card

User Defined Input

Elapsed Time

Expiration Time:

If one of the Inputs is configured as Door Monitor, the aux output will activate if the door is forced open or if it is left open too long. A Forced Door condition occurs if the door is opened, and neither a valid card transaction nor a REX activation has occurred.

A DOTL (door-open-too-long) condition normally occurs after a valid card access or REX activation, if the door is still open at the end of the latch time. Entering a time value into the Expiration Time field will delay the start of the DOTL status beyond the latch time.

If this Output Type is selected, once the Door Forced or DOTL condition exists, the Aux relay will stay energized as long as the door continues to be held open. Once the door is closed, you have three options to turn the relay off (select option by clicking the adjacent radio button):

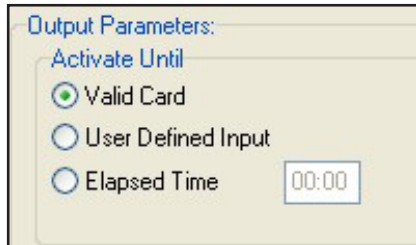
- 1) a valid card is presented to the reader
- 2) a User Defined Input is activated
- 3) a pre-selected amount of time elapses (Elapsed time 59:59 mm:ss max)

Note that if Elapsed Time is selected and set to 0, the relay will deactivate as soon as the door is closed.



**Typical Application:** allows output contact to provide a warning that a controlled door was propped or forced open, which can be connected to a central station alarm panel, or to a local annunciator (horn, strobe) alerting local security personnel.

## 5. Door Forced Alarm



Output Parameters:

Activate Until

Valid Card

User Defined Input

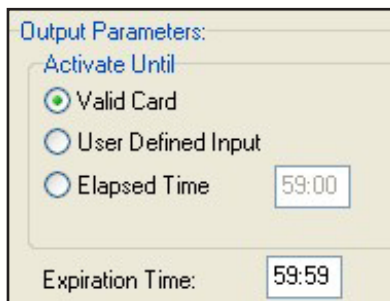
Elapsed Time

If one of the Inputs is configured as Door Monitor, this output will activate if the door is forced open. This output is typically connected to a local alarm signal or to a remote monitoring station. Once the auxiliary relay is activated it will remain activated until (select option by clicking the adjacent radio button):

- 1) a valid card is presented to the reader
- 2) a User Defined Input is activated,
- 3) a pre-selected amount of time elapses.

**Typical Application:** allows output contact to provide a warning that a controlled door was forced open, which can be connected to a central station alarm panel, or to a local annunciator (horn, strobe) alerting local security personnel.

## 6. Door Held Open



Output Parameters:

Activate Until

Valid Card

User Defined Input

Elapsed Time

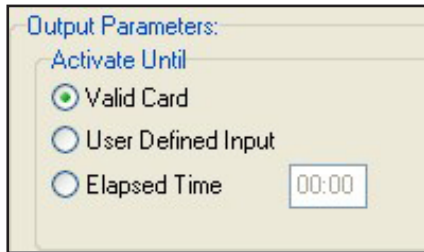
Expiration Time:

If one of the Inputs is configured as Door Monitor, the aux output will activate if the door is held or propped open too long after a valid card access or REX activation. Normally, a DOTL (door-open-too-long) condition occurs if the door is still open at the end of the latch time. Entering a time value into the Expiration Time field will delay the start of the DOTL status beyond the latch time.

Note that if Elapsed Time is selected and set to 0, the relay will deactivate as soon as the door is closed.

**Typical Application: allows output contact to provide a warning that a controlled door was propped open, which can be connected to a central station alarm panel, or to a local annunciator (horn, strobe) alerting local security personnel.**

## 7. Emergency Exit Alarm



Output Parameters:

Activate Until

Valid Card

User Defined Input

Elapsed Time

Used when one of the Inputs is designated as Remote Open, in which case, the auxiliary relay will activate whenever the main relay is triggered via the Remote Open Input. This is typically used to sound a local alarm when the door has been used for egress.

If this Output Type is selected, once the Remote Open is used, the Aux relay will stay energized. You have three options to turn the relay off (select option by clicking the adjacent radio button):

1. A valid card is presented to the reader
2. A user-defined input is activated
3. A pre-selected amount of time elapses (Max mm:ss = 59:59)

**Typical Application: allows output contact to provide a warning that a controlled door was opened, which can be connected to a local annunciator (horn, strobe) alerting local security personnel.**

## 8. Card Range

The screenshot shows a software interface titled "Output Parameters:" with a sub-section "Card Mode Options". It contains two radio buttons: "Card Mode Timed" (which is selected) and "Card Mode Toggle". Below these are two input fields for "Card Range Start" and "End", both containing the value "00000". There is a checked checkbox for "Main Relay Activate". At the bottom, there is an "Expiration Time:" field with a dropdown menu showing "00:00" and the unit "(mm:ss)".

Cards in a selected range will activate the auxiliary relay only or both the auxiliary and main relays. Typically this is used so specific cards can cause something special or extra to happen. The relay can be set to Toggle, (activate until another card in the selected range is presented) or to activate for a preset amount of time. If you select the Card Mode Timed button, the Expiration Time field will appear below.

**Typical Application:** allows output contact to be activated by designated card holders, to operate a relay-controlled device (HVAC, lighting, additional door/gate, process control) separately or in conjunction with opening the controlled door, for a configurable time, or until canceled by a card in the same range.

## 9. Error Alarm

The screenshot shows a software interface titled "Output Parameters:" with a sub-section "Pick Output Errors:". It contains a list of error conditions with checkboxes: "Door Forced", "Door Held", "Tamper Input", "Void User", "Invalid FAC", "Antipassback Violation", and "Arming". The "Arming" option is partially visible at the bottom. There are navigation arrows on the right side of the list.

When any one of selected "Error" conditions occur, the auxiliary relay will activate and stay activated until a valid card is presented to the reader. You can select one or multiple conditions by clicking on the desired check boxes. Error Conditions you may select from are "Door Forced", "Door Held", "Tamper Input", "Void User", "Invalid Facility Code", "Antipassback Violation", "Arming", "Tamper Card", "Inactive", "Invalid ID", "Time Zone Error", "Time Zone Date", "Limited Use Violation".

**Typical Application: Provide a local warning (horn, strobe, etc) for various card access exceptions, alerting security personnel to security breaches, intrusion or illicit entry attempts.**

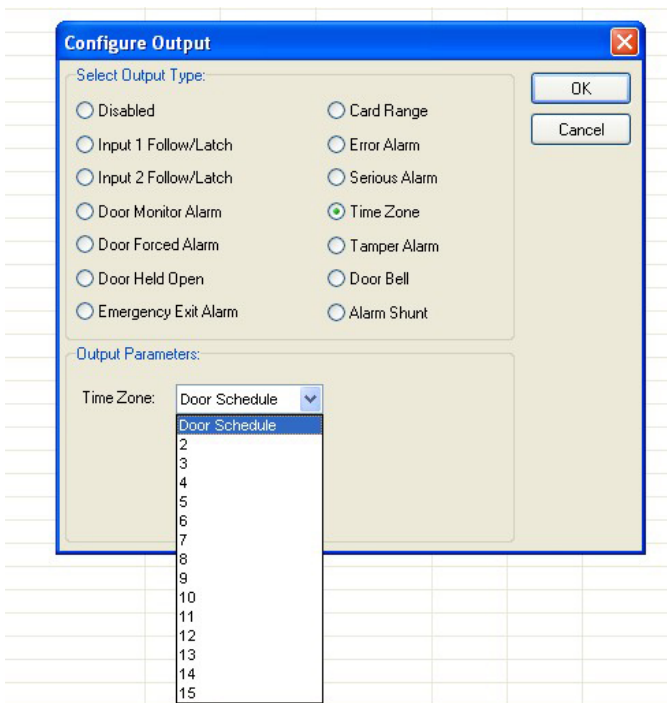
## 10. Serious Alarm

When any one of the following “Error” conditions occur, the auxiliary relay will be activated and remain activated until a valid card is presented: “Void Card”, “Invalid Facility Code”, “Tamper”, “Door Forced”, “Door Held”. This group of conditions is pre-selected in the software, so no options are displayed in the Output Parameters section.

**Typical Application: Provide a local warning (horn, strobe, etc) for various card access exceptions, alerting security personnel to security breaches, intrusion or illicit entry attempts.**

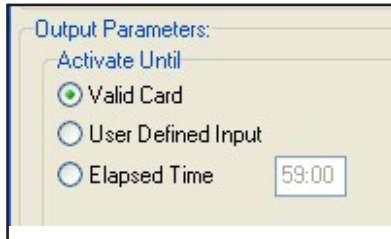
## 11. Time Zone

The auxiliary relay will be activated during the GREEN increments of the selected Time Zone.



**Typical Application:** Allows scheduled operation of any relay controlled device (HVAC, lighting, an additional door/opening, alarm shunt circuit, keypad).

## 12. Tamper Alarm

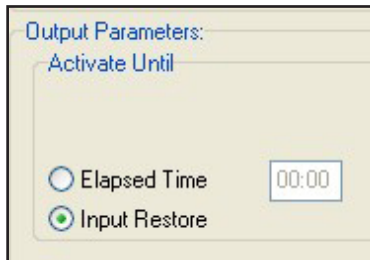


If a Tamper Input is closed, the auxiliary relay will be activated and will remain activated until (select option by clicking the adjacent radio button):

- 1) a valid card is presented to the reader
- 2) a User Defined Input is activated
- 3) a pre-selected amount of time elapses.

**Typical Application:** Mount an **NO** tamper switch behind reader or in panel enclosure. Output provides local annunciation of attempts to open control panel enclosures, or remove readers (depending on where tamper switch is installed) by connecting aux relay to a local horn or strobe.

## 13. Door Bell

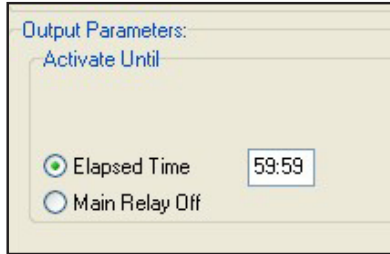


If a Door Bell Input is closed the auxiliary relay will be activated and remain activated until (select option by clicking the adjacent radio button):

- 1) The input is opened
- 2) a pre-selected amount of time elapses.

**Typical Application:** output provides local annunciation of a non-cardholder using a doorbell button to request access from staff or security personnel, for use at public entrances, gates, or shipping/receiving areas.

## 14. Alarm Shunt



Whenever the main relay is activated by a valid card or a Remote Open input, the auxiliary relay will be activated and will remain activated until (select option by clicking the adjacent radio button):

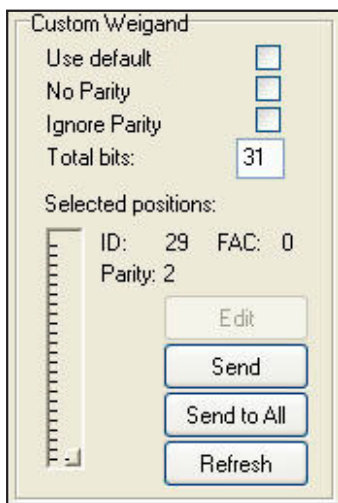
- 1) the main relay returns to normal
- 2) a pre-selected amount of time elapses

**Typical Application – used to suppress a Door Monitor Contact which is connected to an external Central Station Alarm System, to prevent false alarms from being reported. The elapsed time should be set long enough for a person to pass through the door, allowing additional time when appropriate for bringing product, equipment or luggage through the door on carts or hand-trucks. (Note that some newer alarm monitor contacts are digital devices, which cannot be shunted in this manner.)**

## 4.35 Programming Custom Wiegand Data Formats

1. From the **Tree View**, right-click on the reader name.
2. Select **Properties**.
3. Click on the **Service** tab.
4. Click on **Edit**.
5. Uncheck **Use Defaults**.
6. Enter the total number of bits in your card format.
7. Use the slide scale to set the number of card I.D. bits to 16.
8. If normal parity bits are not used check **No Parity** and verify whether the card number is correct. You may have to reposition the slide scale after you check **No Parity**. If not, select **Ignore Parity**.

9. Click **Send** to change settings for that reader only. Click **Send to All** if all the readers require these settings.



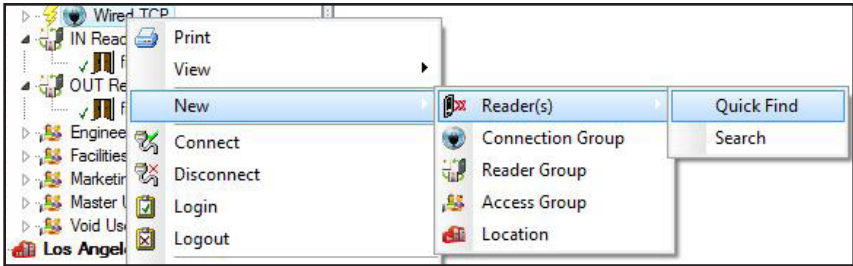
**NOTE:** This feature is not supported with the 28SA Plus.

**NOTE:** Be sure to back-up the changes when prompted.

### 4.36 Adding New Readers to the System

After a new control panel has been installed and wired into the system, hold in the reset button while turning on the power. Hold the button for 3 seconds until you hear a double beep and release. SK-NET™ will now be able to find the new reader(s).

1. From the **Tree View**, right-click on **Connection Group**.
2. Select **New**.
3. Select **Reader(s)**.
4. Select **Quick Find** (unless you have more than 20 readers, then use **Search**).
5. SK-NET™ will find the new reader(s) and bring them into the system. Follow the prompts until the new readers have been logged in.



**NOTE:** The newly found readers will automatically be added to the **Connection Group, Master Users** and **Void User** groups. Be sure to drag-and-drop the new readers into any other appropriate Access Groups before you do a **Card Send**.

**NOTE:** This procedure must be followed anytime you perform a Power Reset on a panel or reader. **(See Section 10.7)**

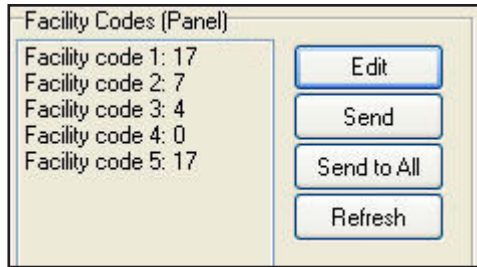
### 4.37 Adding a Facility Code

SK-ACPE can learn up to 16 **Facility Codes** and 28SA-PLUS can learn up to three. While it is best to have a single Facility Code in each system, this is not always possible. You can set Facility Codes in a panel or reader by pressing the reset button and then presenting a sample of ALL the Facility Codes to a reader while the LED is flashing alternately RED and GREEN.

If there are multiple panels you can repeat this procedure at each, or you can send the codes from one unit to all the others through SK-NET™.

1. From the **Tree View**, right click on the name of a reader that has all of the required Facility Codes.
2. Select **Properties**.
3. Click on the **Service** tab.
4. Click on **Edit** (on the left side of the screen under Facility Codes),
5. Click on **Add ++**, then enter a value for the new Facility Code.
6. Click on **Close** and then **Send To All**.
7. Click **Close**, and then click on **Yes** when prompted to back-up.





Now that all the readers have been updated with new facility codes, you need to update the database files in SK-NET™.

1. From the **Tree View**, right click on **Location**.
2. Select **Backup**.
3. Select **All Readers**



**NOTE:** Sending Facility Codes via SK-NET™ is not supported by the 28SA-PLUS.

**NOTE:** Be sure to back-up the changes when prompted.

## 5. MANAGING USERS

The User screen displays all cards and associated cardholders. This is where you can add a card, edit card details, monitor in and out status and generate user reports.

### 5.1 Entering Cardholder Information

1. In the Tree View, click Users for the desired Location.
2. Double click on the card number you want to issue. The User Properties box will appear.
3. Enter the cardholder name. Select an Access Group from the dropdown list.
4. Other fields are optional. They are provided for your convenience.
5. To attach a photograph to a user record, click on Load. Use the browser to locate the jpeg (.jpg) file with the desired picture.
6. Click OK.
7. After all card additions or changes, click the Send Users arrow.

The screenshot shows the 'User Properties' dialog box with the following fields and controls:

- User Information:**
  - First: Elizabeth
  - Last: Chavez
  - MI: [Empty]
  - Card #: 18
  - Access Group: Master Users (dropdown)
  - Title: Supervisor
  - Tel Ext: 44
  - Dept: Card Department
  - Employee #: 77
  - Badge Template: default template (dropdown)
- Photo:** A photograph of a woman with blonde hair. Below the photo are 'Load' and 'Clear' buttons.
- Buttons:** A red arrow points to a 'Badge' button located below the photo area.
- User Fields:**
  - User 1: [Empty] User 2: [Empty]
  - User 3: [Empty]
- Vehicle Information:**
  - Parking: [Empty] Vehicle 1: [Empty] Vehicle 2: [Empty]
- Footer:** OK, New, << Previous, Next >>, Cancel buttons.



**NOTE:** Follow the same procedure to edit cardholder information or change Access Group.

**NOTE:** Attached photos should be small files (480x640). High resolution pictures may slow the program and they will not look any better on a computer screen. Attached photos can be viewed in Transaction Detail (**See Section 6.3**) and are available for use by SK-NET-MLD for badge printing.

## 5.2 Adding a New Card Number

1. In the **Tree View**, click on **Users** for the desired location.
2. In the **User View**, click on the "+" sign (Add).
3. In the **User Properties** box, enter the cardholder name.
4. Enter the **Card Number**.
5. Select an **Access Group** from the drop down list.
6. Enter additional data and/or attach photos if desired.
7. Click **OK**.
8. After all card additions or changes, click the **Send Users** arrow.

## 5.3 Deleting a User



**NOTE:** You can remove a card completely from the system. It is usually better, though, to edit the card and make it a Void User. This ensures that the card will not be granted access, but each attempted use will be recorded in Transactions.

To remove a single card:

1. In the **Tree View**, click on **Users** for the desired location.
2. In the **User View**, click on the card number to be removed. This will position the pointer next to that number.
3. Click on the "X" (Delete). The record will be removed.
4. After any card additions or changes, click the **Send Users** arrow.



**NOTE:** Be sure to backup your system when you exit SK-NET™.

## 5.4 Changing the Names of User Data Fields

1. Click on the word **File** in the top menu bar.
2. Select **Preferences**.
3. Click on the **User Field Labels** tab.
4. Change the text to be displayed for any of the field labels shown. Click **OK**.

## 5.5 Sorting Cardholders in the User List

When the User list is displayed, you can sort the User List by clicking on many of the column headings. For example, clicking on **Last Name** will sort the list alphabetically by last name. Clicking on **Card Number** will sort the list from lowest to highest card number.

You may also find a specific card or user by clicking on **Users** on the top menu bar, then select **Find**. Select the search field (Last Name, Card Number, Title, etc.) and enter the corresponding value. A pointer on the left side of the list will move to the desired record.

## 5.6 Filtering Users

Filters allow you to temporarily remove unwanted records from the list. This allows a limited user report to be generated, for example, users in a single department or users who are out of the building.

1. From the **User View**, click on the **Filter Users** icon.
2. In the **Filter Users** detail box, select **Anti-Passback Status** and/or **Department**. Note that "IN or OUT" excludes all "neutral" users.
3. Enter the desired filter value. Click **OK**.
4. To remove any applied filters, repeat the process and select **ALL** for each filter type.

For more information on User Reports see Section 7.2.

The screenshot shows a configuration dialog box with two main sections. The top section, labeled 'In/Out', contains four radio buttons: 'All', 'IN' (which is selected), 'OUT', and 'IN OR OUT'. The bottom section, labeled 'Department', contains two radio buttons: 'All' and 'Single' (which is selected). To the right of the 'Single' radio button is a text input field containing the text 'Card Production'. At the bottom of the dialog box are three buttons: 'OK', 'Defaults', and 'Cancel'.



**NOTE:** Users in a particular Access Group can be filtered by simply clicking on the User icon under a particular Access Group icon.

## 5.7 Limited Use Cards

**Limited Use Cards** are valid for a specific number of uses, days or weeks. After the preset limit is reached, the cards become Void. Limited Use Cards can also be set to “Count”. This feature keeps track of card uses, but does not automatically void the card.

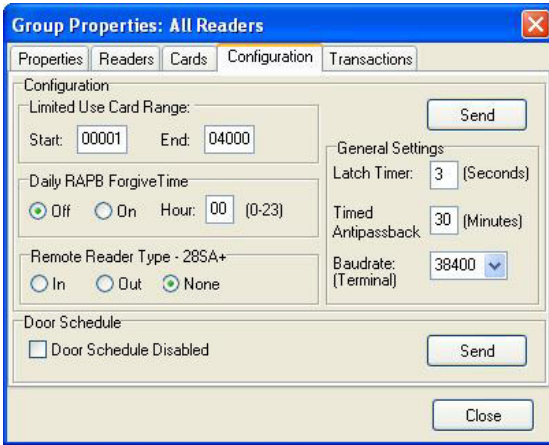
Limited Card usage is shared between all of the readers in a location, but it is not transmitted from one location to another. It is usually best to set up Limited Use Cards globally, but they may also be created in a single reader or a Reader Group.

In systems using legacy hardware (SK-ACP or 28SA+) a maximum of 4000 contiguously numbered cards can be used as limited use cards. By default, the range is set to 1 – 4000. With the newest control panels (SK-ACPE and SK-MRCP or NOVA.16) any card (1-65535) can be a limited use card.

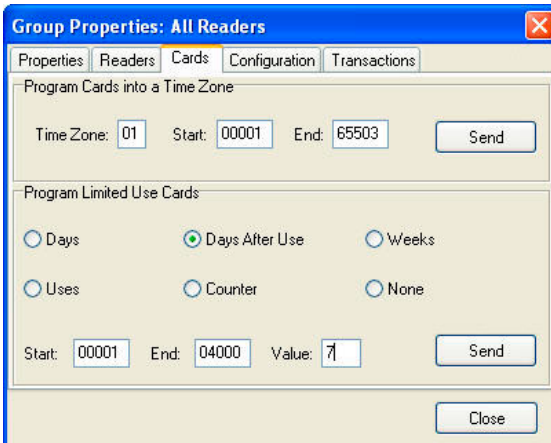
Limited Use parameters can be assigned to one card or a contiguous range of cards. To assign these parameters to a specific group of cardholders, a contiguous block of card numbers must be issued to that group.

## 5.8 Programming Limited Use Cards

1. In the **Tree View** screen, right-click on a **Connection Group**.
2. Select **Properties**.
3. Click on the **Configuration** tab.



4. For legacy panels/controllers, enter the lowest and highest **Limited Use Card** numbers from among the cards enrolled in your system. (No more than 4000 cards may be Limited Use.)
5. Click **Send**.
6. Click on the **Cards** tab.



7. Select the appropriate Limited Use parameter. Enter a count value, where required.
8. Enter the lowest and highest cards within the previously defined limited use card range, that applies to this parameter. (You can define multiple groups of Limited Cards with various limitation parameters.)
9. Click **Send**. Click **Close**.



**NOTE:** A similar process can be used in the properties of a Reader Group or of a single reader. It is usually better to make Limited Use Cards Location-wide.

**NOTE:** Limited Use cards cannot be programmed into **Time Zone 1** or Master Users.

**NOTE:** When the **Uses** parameter is selected, the system does not count uses involving an **OUT** reader.

**NOTE:** To reprogram a void Limited Use card, follow the programming steps above for the desired card or card range.

**NOTE:** If your system has more than one Connection Group, in order for the Limited Use “Uses” or “Counter” function (number of uses) to work properly, all of your Connection Groups must be connected to the system, and the SK-NET™ software must be running on your PC (it can be minimized). Once programmed, the Limited Use “Days”, “Days after Use”, and “Weeks” functions will continue to work, even if the SK-NET™ software is not continuously connected or running.

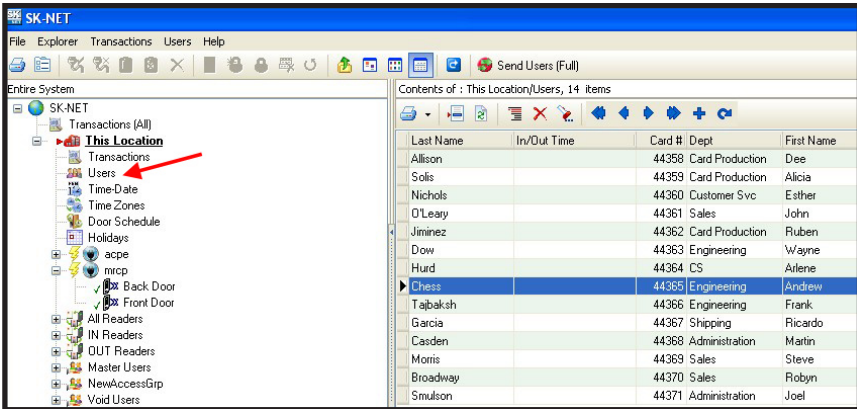
To view current limited use programming, from the **Tree View**, right-click on a reader in the desired location, click **Properties**, click the **Cards** tab, then click the **Display** button, and a list of card numbers, will display with time zones, limited use programming and user names. Click the **Print** button to print this list.

## 5.9 Integrated Badge Printing

SK-NET™ is capable of printing ID badges using any windows-compatible ID card printer. SK-NET™ Badge Printing is template based, which allows the user to create professional looking badges.

SK-NET™ Badge printing allows you to design and name custom badge templates which can be assigned to individual classes of card holders (for example, at a Hospital, you can design and save different badge templates for Nurses, EMTs, Facilities, Doctors, etc.)

To start creating badges, start SK-NET™, then double-click on Users.



Select a User name, then in the area below the user's photo, click on the **Badge** button. The Badge Layout Definition screen will then appear. To select a template to start with, click the drop down menu labeled "**Badge Type.**" You can choose from seven different standard templates:

User Properties

Enter or modify user information here. Print

User Information

First:

Last:

MI:

Card #:

Access Group:

Title:

Tel Ext:

Dept:  Load Clear

Employee #:

Badge Template:  Badge

User Fields

User 1:  User 2:

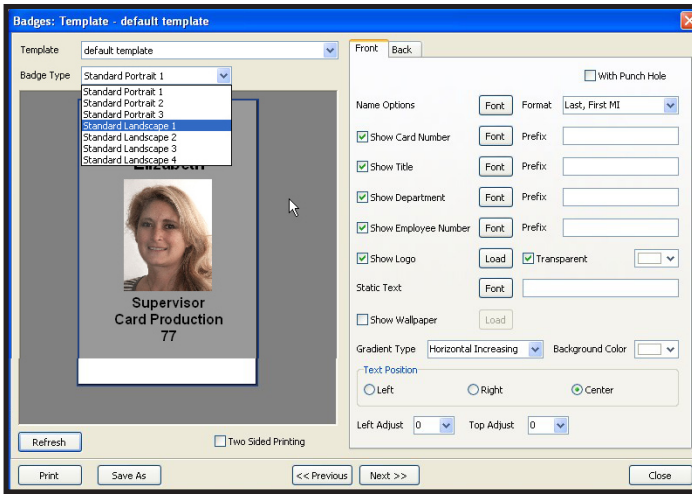
User 3:

Vehicle Information

Parking:  Vehicle 1:  Vehicle 2:

OK New << Previous Next >> Cancel

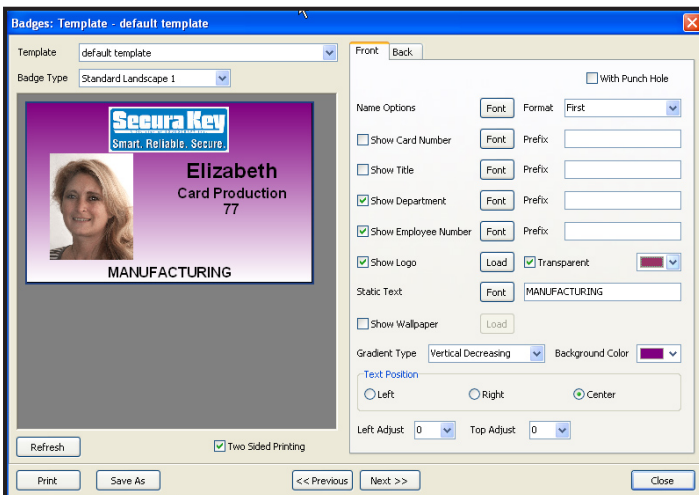




- Standard Portrait 1
- Standard Portrait 2
- Standard Portrait 3
- Standard Landscape 1
- Standard Landscape 2
- Standard Landscape 3
- Standard Landscape 4

- Logo on top, name above photo
- Logo on top, name below photo
- Logo on bottom, name above photo
- Logo on top, photo on left side
- Logo on top, photo on right side
- Logo on top, large photo on left side
- Logo on top, large photo on right side

An image of the current badge design is shown on the left side of the screen. Configuration parameters are on the right side of the screen.



### Badge Layout

When configuring the badge layout, for each data field, a check box allows the user choose whether or not to “Show” that field. For each field, the user can select a Font, font color, and point size. Name Options allows you to select the display order of First Name, Last Name and MI. The “With Punch Hole” check box will reformat the card layout to allow for a slot punch. The Prefix field allows you to insert a prefix text before each data field, such as Card No.:, Employee No.:, etc.

### Inserting Logo

To insert a company or organization logo, first save a JPEG of the logo onto your computer’s hard drive, then check the Show Logo check box, then click on Load, and you can browse your disk drive to find the logo file. The logo should be correctly sized to fit on the card, but SK-NET™ will center and size the logo to fit into the card layout. To make the logo appear correctly, click on the transparent check box, and select the appropriate color to be transparent.

### Creating Templates

The Static Text field allows you to enter text that is not a database field. This is useful when setting up templates for various cardholder job classifications, for example, at a hospital, you can define a different Badge Template for NURSES, DOCTORS, EMTs, MAINTENANCE, etc. Once you have set up the artwork the way you want it, click on Save As, and then overwrite the text “default template” which appears in the popup box, by typing the new template name.

### Card Backgrounds

The Show Wallpaper check box allows you to use a JPEG image file as a background for the card. This can be an interesting texture, or you can design and create a custom card background in Photoshop and save it as a JPEG onto your computer’s hard drive. Then check the Show Wallpaper check box, then click on Load, and you can browse your disk drive to find the Wallpaper file. The logo should be correctly sized to fit on the card, but SK-NET™ will center and size the Wallpaper to fit into the card layout.

If you don’t have a wallpaper or pre-designed background for the card, SK-NET™ will allow you to select a color for the background, and choose from several different types of gradiated washes. If you are designing a number of different Badge Templates for your organization, you may want to give them different colored backgrounds, so that they can be visually recognized at a distance.



**NOTE:** If you choose a dark background, you may need to select a light color for text fields, to make them easier to read against the dark background.

## Text Alignment

The Text Position radio buttons allow you to align text fields for the best appearance. The Left Adjust and Top Adjust fields allow you to enter a value to change the alignment of the artwork on the card. You can enter a number from 1-10 in the field. Normally, you should not have to use these fields.

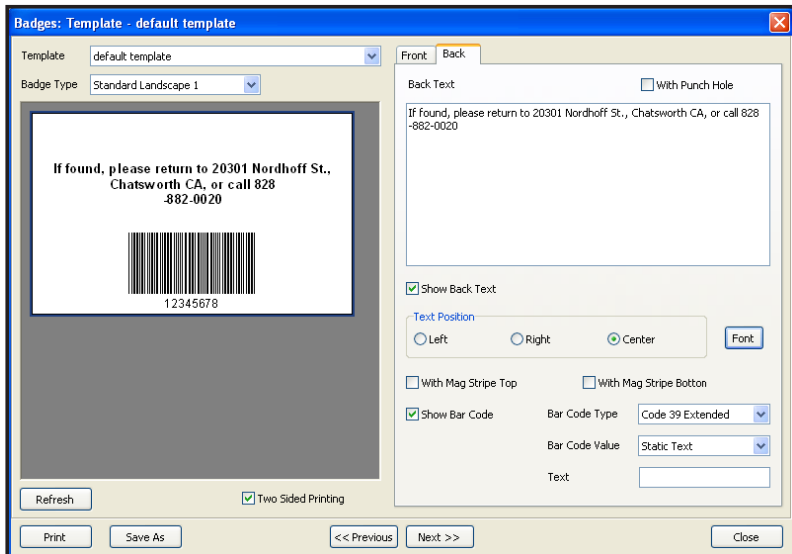
## Two-Sided Printing

The Two-Sided Printing check box should be used if you have a dual-sided card printer, and if you intend to print text or a bar code on the back of the card. If you want to print both sides of the card, be sure to set two-sided printing in your Printer Properties definition, or the card will not flip over and you will print the front and back images on two different cards.

To design the back of the card, click on the Back tab on the Badge Layout screen. You can type in any text that you want to appear on the back of each card, such as a "Return Card to" address, or a "Not Responsible for Damages" disclaimer for a parking lot.

You can also select which data field is used to create the bar code, and then you can select the type of Bar Code to be used.

Most two-sided printers will print the front of the card in four-colors, and the back of the card in resin black, and many printers have a special ribbon which has an extra resin panel for printing the back of the card.



**Slot Punching Cards with Artwork**

Do not slot punch your cards prior to printing, and be careful to slot punch the cards at the slot punch targets marked “+” to avoid damaging the antenna in the card. If you have already slot punched your cards, adjust your layout so that you will not be printing anything in the area of the slot, as the sharp edge of the slot tends to tear dye sublimation printer ribbons.

**Avoiding Printing Problems**

Access control cards may contain embedded integrated circuits or “chips,” antennas, inlays, Wiegand code strips, or magnetic material. These embedded materials may be made more obvious if you print the card with a ‘full-bleed’ solid color background. If the embedded components cause the card surface to be uneven, the dye sublimation print head may lose contact with the card at the point where it passes over a high spot, causing a white spot or “printing void” in the card background. To avoid printing problems, a white background will provide better results than using a solid color. Also, do print some test cards before you begin to print large quantities of cards. If you notice that the cardholder’s portrait appears over a printing void caused by embedded components, you can choose another standard template, which changes the location of the photo.

When handling cards prior to printing, use powder-free gloves, and hold the cards by the edges – do not get fingerprints or oil from your skin on the cards. PVC cards have a static charge, and they attract dirt and debris, which cause printing problems, so use your printer’s cleaning card and head cleaning pen, and keep your work area as clean as possible. If your cards should get dirty, use a soft cloth and 99% Isopropyl Alcohol to clean each card prior to printing.

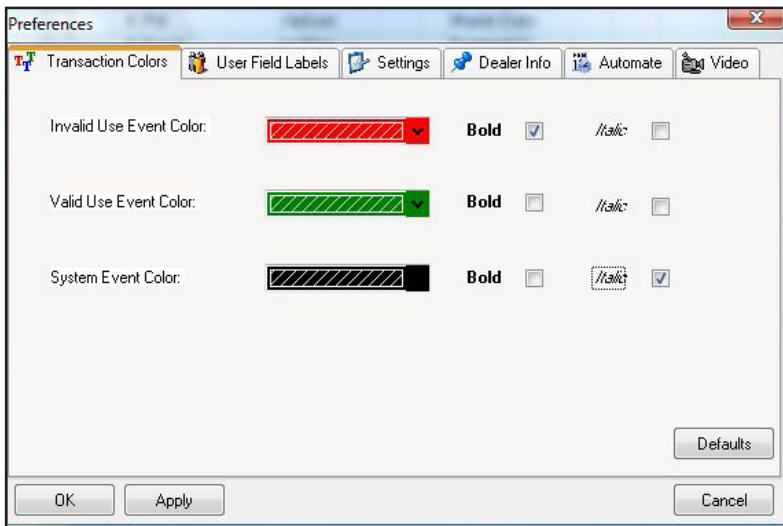
## 6. MANAGING TRANSACTIONS

The Transaction view displays system activity. Card events that are valid and invalid are displayed, along with system events such as a door unlocked by a Door Schedule or automatic RAPB Forgive.

Transactions can be displayed in a list, with the most recent event at the bottom of the screen. You can also display a single transaction in detail, including any attached photograph for the cardholder.

### 6.1 Changing Transaction View

1. From the **Transaction** screen, click on the **Change Colors** icon.
2. Click the **Change** box next to the event type you want to alter.
3. Select a color from the chart. Click **Apply** to preview how the color will look. (Some colors are very hard to read.) Click **OK** to use the selected color.



4. To change whether a transaction class appears Bold or Italic, click the appropriate check box.

## 6.2 Filtering Transactions

1. From the **Transactions** screen, click on the **Filter** icon.
2. In the **Transaction Filter** box, select one or more filter criteria types. Each filter criteria requires a value to be entered.
3. Click **OK**.
4. To remove any filters, repeat the process and select **ALL** for each filter criteria (or click on **Defaults** to reset all filters.)




**NOTE:** To View Transactions of Users from a particular Access Group or location, simply click on the Transactions icon under a particular Access Group or location.

## 6.3 Viewing Cardholder Photos When They Badge

If you have loaded Cardholder photos into the software, this option allows the system operator to see a photo in real time when a badge is presented. This allows you to compare the cardholder photo with video from a live camera if you need to positively ID cardholders before allowing them to enter. If the photo matches the live cardholder, you can use a Remote Open button to admit the cardholder.

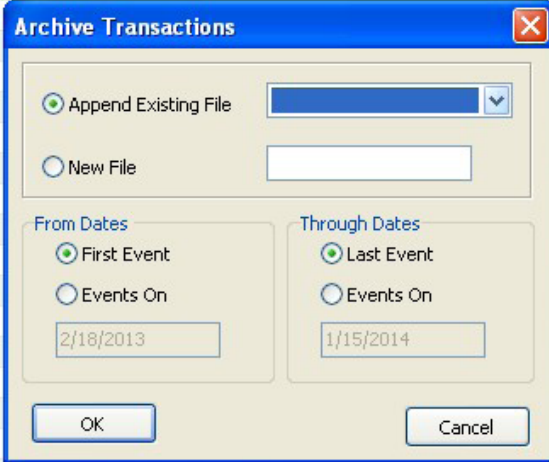
1. From the **Transaction** View, click on the **Zoom In** icon (magnifying glass icon).
2. The selected transaction will be displayed with user details and photo (if loaded), To view previous transactions, use the navigation buttons.

Details	
Event Time	10:48
Event Date	10/22/2013
Event Type	Valid Access
User Name	Eather Nichols
User Access Group	RAPB
User Number	1
Device ID/Location	123 Production/ MRCP



## 6.4 Archiving Older Transactions

1. From the **Transaction View**, click on the word **“Transactions”** in the top menu bar.
2. Select **Archive**, then **New/Append**.
3. Click on the **New File** button and enter a name for the archive file destination.
4. If you do not want to archive all the transaction records, click on both **“Events On”** buttons and enter a starting and/or ending date.
5. Click **OK**.




**NOTE:** In the same menu you may choose to delete an archive file that you no longer wish to retain.

## 6.5 Viewing Archived Transactions

1. From the **Transaction View**, click on the drop-down menu to **Select Transactions to View**.
2. Select the archive file you want to see.
3. You may navigate through archived transactions the same way you navigate through current transactions.

Contents of : Transactions (All), 281 items

Time	DATE	CARD #	USER - ACC	TRANS TYPE	READER - LOCATION
15:34	1/15/2014	44361	John D'Leary - Master Users	Valid Entry	2 ACPE 1 in/ This Location
15:34	1/15/2014	44358	Dee Allison - Master Users	Valid Access	Front Door/ This Location
15:34	1/15/2014	44359	Alicia Solis - NewAccessGrp	Void Card	Back Door/ This Location
15:34	1/15/2014	44366	Frank T ajbaksh - NewAccessGrp	Void Card	Back Door/ This Location
15:34	1/15/2014	44371	Joel Smulson - NewAccessGrp	Valid Access	Front Door/ This Location
15:34	1/15/2014	44369	Steve Morris - NewAccessGrp	Void Card	2 ACPE 1 in/ This Location

## 6.6 Excluding Transaction Types

You may exclude specific transaction types from the system audit trail. Transaction types to exclude can be selected from the connection group or for individual readers. Excluding some transaction types reduces the number of event records in **Transactions** and also conserves space in the event buffer of the panel and/or 28SA-PLUS.



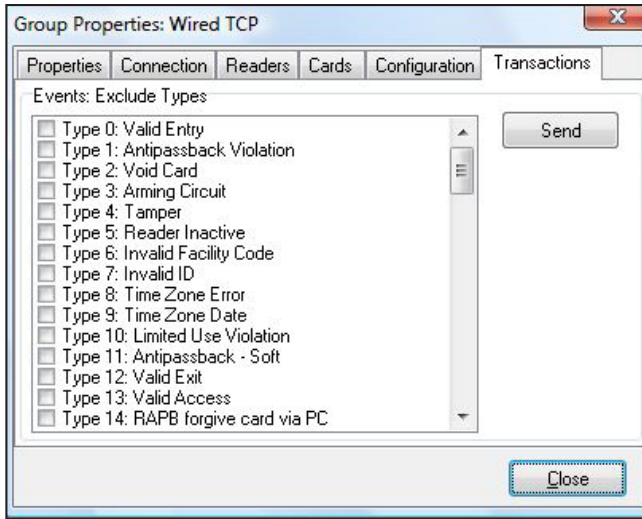
**NOTE:** Excluded transactions are not stored by the software or at the panel - they can not be recovered later.

**NOTE:** If you have more than one connection group and you want to exclude one or more transactions from all of the readers, we recommend that you create an **"All Readers Group"**. This will allow you to send this command one time and apply the change to all readers in the system. **See Section 4.29.**

## 6.7 Excluding Transaction Types for All Readers

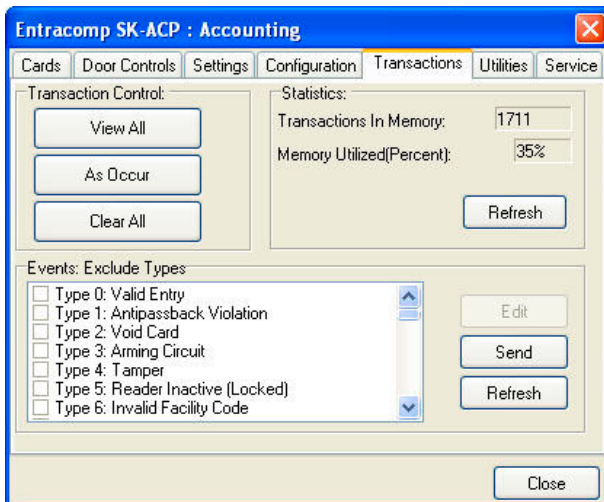
1. From the **Tree View**, right-click on a **Connection Group**.
2. Select **Properties**.
3. Click on the **Transaction** tab.
4. Place a check mark next to each transaction type you want to exclude. Click **Send**.
5. This procedure must be completed for every connection group in the location.





## 6.8 Excluding Transaction Types for One Reader

1. From the **Tree View**, right-click on the name of a reader.
2. Select **Properties**.
3. Click on the **Transactions** tab.
4. Click on the **Edit** button.
5. Place a check mark next to each transaction type you want to exclude. Click **Send**.



## 7. REPORTS

### 7.1 Transaction Reports

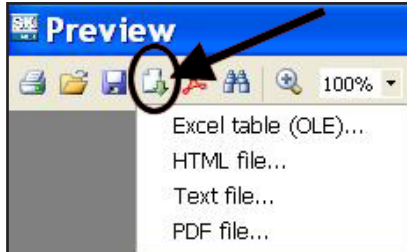
1. From the **Tree View**, click **Transactions** and apply the appropriate **Filters** required to isolate the events of interest.
2. Click on the **Print** icon to preview the report.



3. To **Print** the report click on the Printer icon again.

#### To Save the Report:

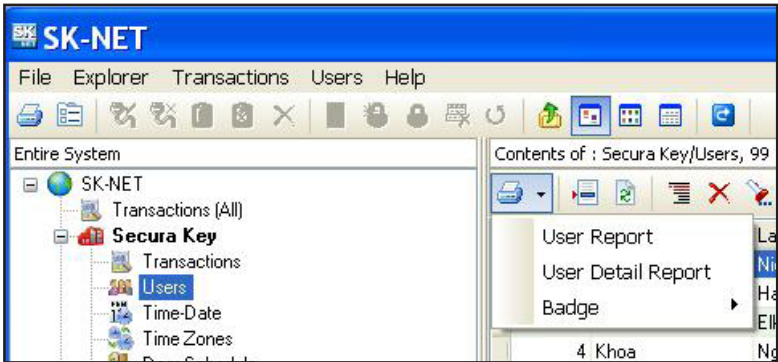
1. Click on the **Export** icon



2. Select the **file format** for the report you wish to save.
3. Make your selections, click **OK** to save the report.

## 7.2 User Information Reports

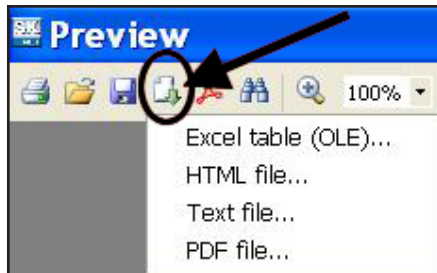
1. From the **User View**, sort and **Filter** the list the way you want it to appear on the report.
2. Click on the selector arrow next to the print icon and choose either the User Report or User Detail Report.



3. To Print the report click on the **Printer** icon
4. Make your selections and click **OK** to print.

### To Save the Report:

1. Click on the **Export** icon

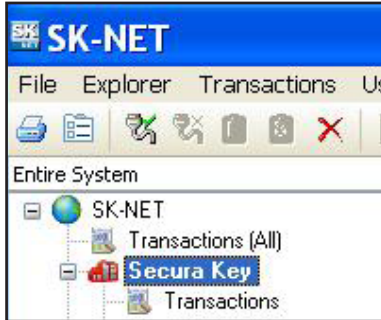


2. Select the **file format** for the report you wish to save.
3. Make your selections, click OK to **Save** the report.

### 7.3 Print a System Report (List of readers in a location)

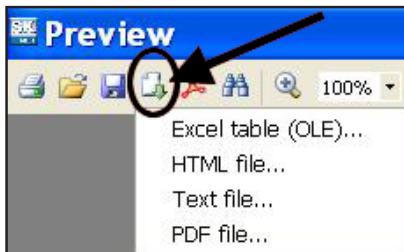
This report includes the Reader Name, Serial Number, Node ID, Firmware Version, and panel type for each Connection Group, Reader Groups and Access Group in the Location.

1. Highlight the **Location** name.
2. Click on the **Print** button to view the report.



3. To Print the report click on the Printer icon again
4. Make your selections and click **OK** to print.

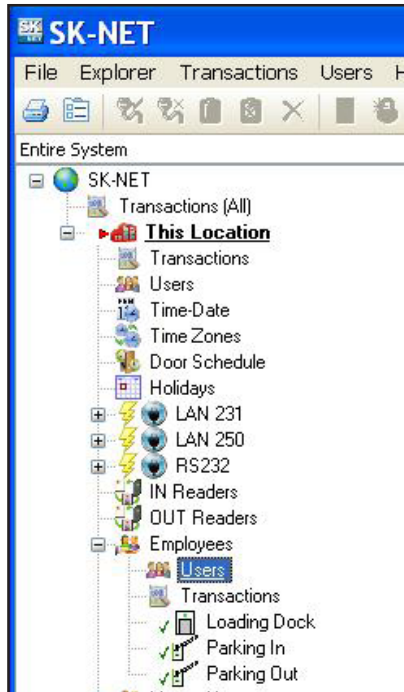
#### To Save the Report:



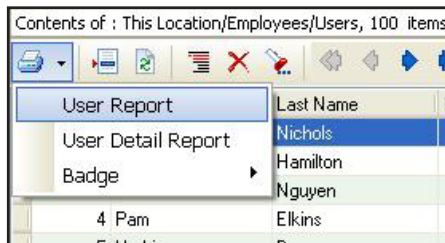
1. Click on the **Export** icon
2. Select the **file format** for the report you wish to save.
3. Make your selections, click **OK** to save the report.

## 7.4 Printing a List of Users in an Access Group Report

1. Select the **Access Group** and highlight **Users**.



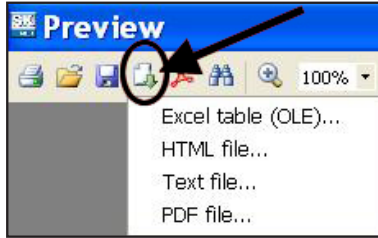
2. Select the **User Report Type**.



3. To Print the report click on the **Printer** icon
4. Make your selections and click **OK** to print.

**To Save the Report:**

1. Click on the **Export** icon

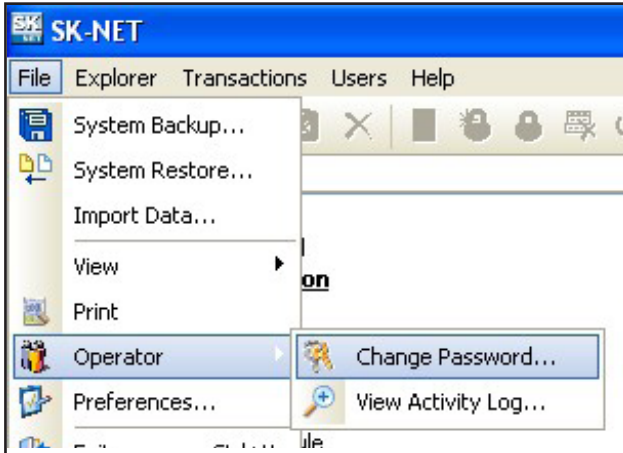


2. Select the file format for the report you wish to save.
3. Make your selections, click **OK** to save the report.

## 8. SECURITY

### 8.1 Changing an SK-NET™ Operator Password

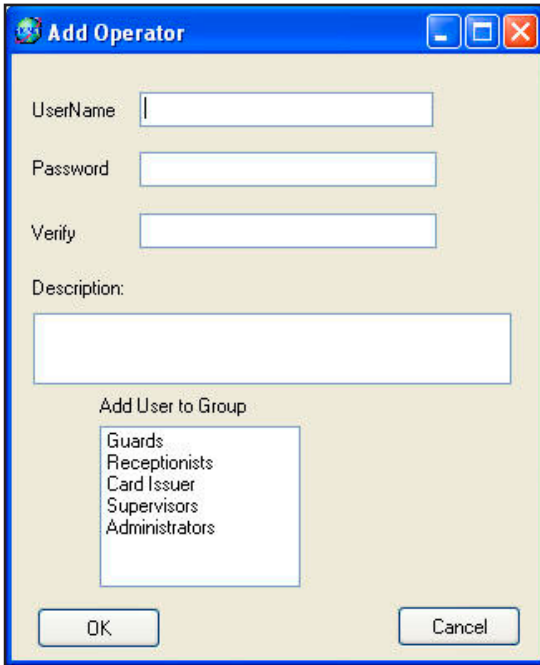
1. Click on **File** in the top menu bar.
2. Select **Operator**.
3. Select **Change Password**.
4. Enter the new password twice. Click **OK**.



## 8.2 Assigning Operator Levels

Client/Server versions of SK-NET-MLD allow you to enroll numerous operators, each with a unique password. **Operators** can be assigned to one of five different privilege levels:

- a. **Guards** – Able to view Transactions.
  - b. **Receptionists** – Able to view User IN/OUT status.
  - c. **Card Issuer** – Able to perform functions in the User screen.
  - d. **Supervisors** – Able to perform functions in all screens, but not able to change system parameters or Location properties.
  - e. **Administrators** – Full software privileges.
1. Click on **File** in the top menu bar.
  2. Select **Operator**.
  3. Select **Add (+)**.
  4. Enter the operator name, password twice and select the privilege level. Click **OK**.



The screenshot shows a Windows-style dialog box titled "Add Operator". It features a blue title bar with a globe icon and standard window controls (minimize, maximize, close). The main area is light beige and contains the following elements:

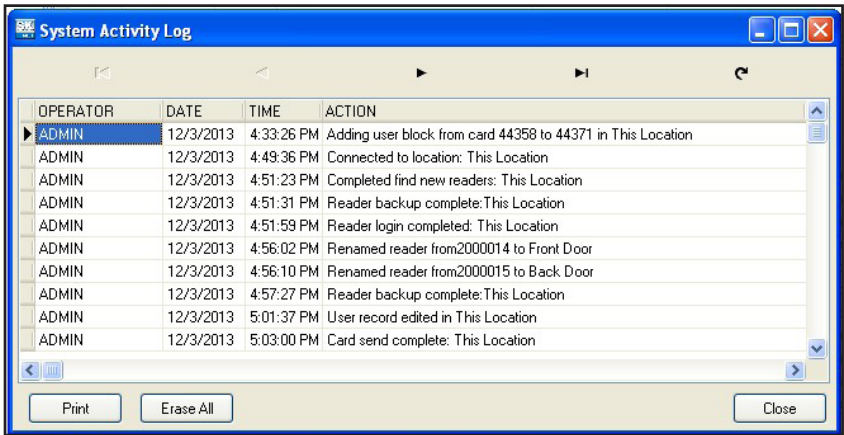
- Three text input fields labeled "UserName", "Password", and "Verify".
- A larger text input field labeled "Description".
- A list box titled "Add User to Group" with a scroll bar, containing the following items: "Guards", "Receptionists", "Card Issuer", "Supervisors", and "Administrators".
- Two buttons at the bottom: "OK" on the left and "Cancel" on the right.



### 8.3 System Activity Log

The **System Activity Log** records what the operators of SK-NET™ have been doing in the software. It records the Operator, Date, Time, and what action was performed.

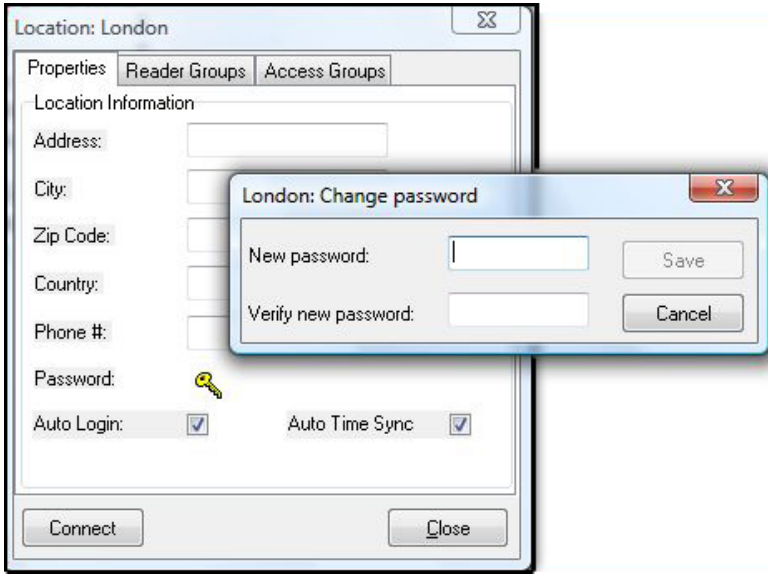
1. Click on **File** in the top menu bar.
2. Select **Operator**.
3. Select **View Activity Log**.
4. Scroll up or down to see operator activity.



### 8.4 Password Protection

To prevent intruders from hacking into a location, SK-NET™ has a second set of passwords that are exchanged behind the scenes whenever a computer running SK-NET™ attempts to connect to a Location. This invisible password can, and should, be changed from the default (12345).

1. From the **Tree View**, make sure that you are **Connected** to the **Location** where you want to set a new Password (see bottom of screen).
2. Right-click on the **Location**.
3. Select **Properties**.
4. Click on the **Key icon** (to the right of the word "Password").
5. Enter the new password twice. Click **Save**.



**NOTE:** If you have multiple Locations, it is best to set a different password for each Location.

## 9. DIAGNOSTICS

### 9.1 Communicating with a Location

In the **Tree View**, a red triangle next to the **Location** icon (the little red building) indicates that you are connected to that **Location**. A lightning bolt next to a **Connection Group** means that the connection is active.

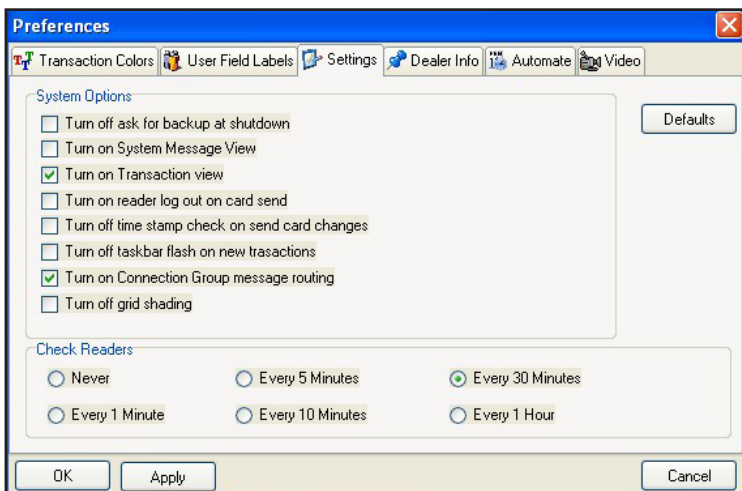
A green check mark next to a reader icon indicates that you are logged in to the reader. Being “logged in” means that complete, real-time communication is occurring, and that all the stored transactions have been downloaded to SK-NET™.

Reader icons with red “X’s” through them are readers that have failed to log in.

### 9.2 Network Messages

If you place the software in the **Debug** mode, you will see network messages displayed at the bottom of the screen.

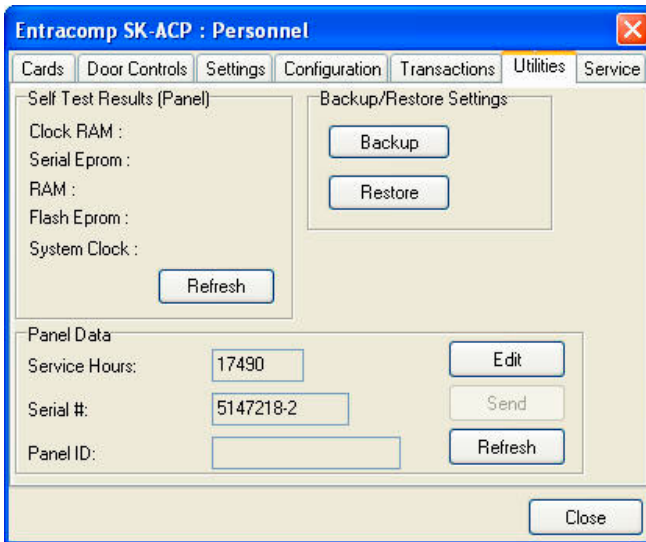
1. Click on the word **File** in the top menu bar.
  2. Select **Preferences**.
  3. Click on the **Settings** tab.
  4. Place a check mark next to **Turn on System Message View**.
  5. Click **Apply**.
- To see the message, click on the Messages tab at the bottom left of the screen.



### 9.3 Self Testing from SK-NET™

You may initiate a self-test using SK-NET™.

1. From the **Tree View**, right-click on the name of the reader you want to test.
2. Select **Properties**.
3. Click on the **Utilities** tab.
4. Click the **Refresh** button under Self-Test. Each item will display a Pass/Fail result.

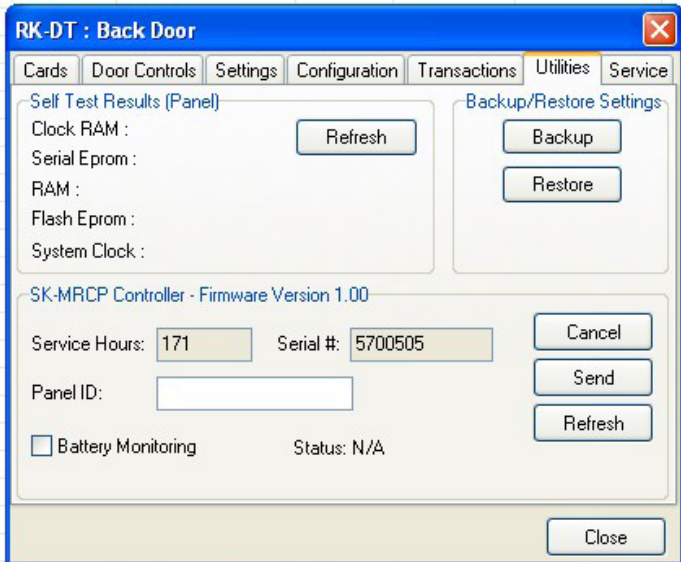


### 9.4 Backup Battery Monitoring

The Battery Monitoring feature is included in the new SK-ACPE-LE control panel, and the NOVA.16 control panel. The control panels can be connected to optional rechargeable backup batteries (SK-BAT) which operate the panel during AC power failures. The control panel monitors battery health, and transmits battery status transaction messages to the SK-NET 5.1 software. From the Reader Properties/Utilities screen of an associated reader, the operator can enable or disable the Battery Monitoring feature, and display the current Battery status for the SK-ACPE or NOVA.16. Note that the Door Locking mechanisms will also need separate battery backup for the Access Control System to fully function during a power outage.

To configure Battery Monitoring and display battery status:

1. From in the **Tree View**, right click on an associated **Reader Name**
2. Click **Properties**
3. Click the **Utilities** Tab
4. Click **Edit**
5. Click the **Battery Monitoring** check box.
6. Click on **Send** to send the new settings to the panel, or **Cancel** to leave the current settings in place.
7. **Refresh** will undo any changes you have made.



SK-NET™ can detect and report various battery conditions, such as Battery Healthy, Battery Weak, Power Loss, Battery Failure and Battery Restored. The control panel does a load test on the battery approximately every 15 minutes to see if the battery can hold a charge, or if it has gone bad or is missing. If a battery becomes depleted due to a sustained AC power loss, when the battery starts to run down, the system will report Battery Weak, and the panel will begin to pulse charge the battery until it has recovered 80% of its normal capacity, and then the charging circuit will charge the battery continuously up to 100%. Pulse charging avoids overheating the power supply circuitry. The panel will report Battery Restored when the battery is fully recharged.

When a failed battery is replaced, it may take up to 15 minutes until the next load test for the system to recognize that the battery is OK. If you are watching the display on the Reader Parameters/Utility screen, you may have to click the Refresh button periodically to see the battery status update. If a battery is found to be seriously discharged or defective, the system will report Battery Failed and then disconnect the battery from the system, preventing a full shutdown of the control panel.

The control panel's CPU/System Status LED also reports battery conditions: Flashing Green means CPU is running and Power is OK, Flashing Amber means AC Power Loss and Flashing Red means Battery Fail.

---

## 10. TROUBLESHOOTING

### 10.1 RS232/RS485 or LAN (TCP/IP) Communications Setup:

1. From the **Tree View**, right click on All Readers or the **Connection Group** (version 4 or higher).
2. Select **Properties**.
3. Click on the **Connection Tab**.
4. Verify there is a com port showing in the 'Connect using' box and then run the **Connection Wizard**.
5. If the **Wizard** finds the connection, **click OK, Apply**. You will now be able communicate to your readers.

#### **LAN connection (version 4 only):**

1. From the **Tree View**, right click on **All Readers** or the **Connection Group** (version 4 or higher).
2. Select **Properties**.
3. Click on the **Connection Tab**.
4. Select **LAN-internet (TCP/IP)** in the 'Connect using' box and then run the **Connection Wizard**.
5. If the **Wizard** finds the proper IP address, **click OK, Apply**. You will now be able communicate to your readers.

### 10.2 RS232 Communications Failure:

Using RS-232 Voltage Measurements to Check for Communication Problems. If you cannot connect, it will be necessary to take voltage measurements to identify whether the problem is with the SK-ACPE/28SA+ or with the computer.

#### **Set-up for voltage measurements:**

1. From the **Tree View**, right-click on **All Readers** or the **Connection Group** (version 4 or higher).
2. Select **Properties**.
3. Click on the **Connection tab**.
4. Uncheck the box next to "**Gateway (RS-232)**"
5. Click on the **Connect** button.

#### **Measure voltages**

The system will fail to connect, but in the process it will open the computer's COM port, making the voltage test possible. Measure voltages for the gateway at the 28SA+ terminal block or J7 (SK-ACPE) or J1 (NOVA.16), communications pins 1 to 5. Connect the ground lead to pin 1 (logic ground) for all measurements.

1. Pin 2 (Receive Data, RXD). The voltage should read between -5 VDC to -12 VDC. This voltage comes from the PC. If the voltage is wrong or missing, disconnect the reader from the PC, and measure the voltages at the reader (should be 0.0 VDC) and at the PC (should be between -5 VDC to -12 VDC).
2. Pin 3 (Clear to Send, CTS). The voltage should read between +5 VDC to +12 VDC. This voltage comes from the PC. If the voltage is wrong or missing, disconnect the reader from the PC, and measure the voltages at the reader (should be 0.0 VDC) and at the PC (should be between +5 VDC to +12 VDC).
3. Pin 4 (Request to Send, RTS). The voltage should read between -5 VDC to -12 VDC. This voltage comes from the Card Reader. If the voltage is wrong or missing, disconnect the reader from the PC, and measure the voltages at the reader (should be -9.5 VDC) and at the PC (should be 0.0 VDC).
4. Pin 5 (Transmit Data, TXD). The voltage should read between -5 VDC to -12 VDC. This voltage comes from the Card Reader. If the voltage is wrong or missing, disconnect the reader from the PC, and measure the voltages at the reader (should be -9.5 VDC) and at the PC (should be 0.0 VDC).

#### **Check Com Ports using a Different PC.**

1. Another quick test you can run to verify if the failure is the PC or the card reader system, try connecting another PC, install SK-NET and just run the connection wizard (step 1) to see if it finds the connection.

#### **Check Com Ports using a Different 28SA+ or Panel Board**

1. Another quick test you can run to verify if the failure is the 28SA+ / panel board or the card reader system, try connecting a different 28SA+ / ACP board and just run the connection wizard (step 1) to see if it finds the connection.

### **10.3 Login Failure (RS485)**

1. In the **Tree View**, look for a red arrow next to the **Location** icon. This indicates you are connected to the **Location**.
2. Click on the "+" next to **All Readers** or the **Connection Group** (version 4 or higher). If the reader shows a green check mark, this indicates the reader is logged in. An icon with a red "X" indicates lost communications with that reader. If this occurs, perform a Power Reset for the reader.



**Power Reset:**

Occasionally it may become necessary to perform a power reset on a NOVA.16 panel (for example, after a power surge.) The NOVA.16 has a multi-level power reset procedure, with options depending on how long you hold down the reset button following restoration of power. The Unit will beep, indicating the level of reset which has occurred.

**To Perform a Power Reset:**

1. Disconnect power from the reader or panel (including any backup battery)
2. Hold down the reset button.
3. While holding the reset button, restore power, and continue holding the button until the unit beeps and the desired reset level occurs:

One (1) beep will default the Baud rate to 38400 for the gateway (RS232), and (RS 485 communications), exit the printer mode, reset password to 12345, and resend the wireless settings if being used.

Two (2) beeps (3 seconds later) will change the node ID's. This procedure will reset the node address, requiring a recovery procedure in SK-NET™ (see below).

Three (3) beeps (15 seconds later) will perform a factory default for the panel.

**Recovery Procedure:**

To clone the readers:

1. From the Explorer screen, right click on the Location Name.
2. Select New.
3. Select Readers.
4. Select Quick Find (with less than 20 readers), or Search if (with more than 20 readers).
5. SK-NET™ will find the original reader(s) as new ones.
6. Click OK to bring them into the system. Do not log in at this time.
7. Look under All Readers and you will notice that you now have duplicate reader(s) names. The old one will still have the red X through the icon, and the new one will not.
8. Drag and drop the New reader(s) on to the old reader(s) with the same name. You will be asked to Replace the reader, click Yes. This will clone the original reader settings in to the New reader.
9. Right click on All Readers and select Login. Now all the readers should have a green check next to each reader.

## 10.4 Data Errors:

When receiving any kind of data errors after starting SK-Net or during any operations you will need to run the database utility which will re-index all your database files.

1. Exit SK-NET
2. Left click on the Windows start button.
3. Select 'All Programs'
4. Locate SK-Net
5. Select to run the 'Database Utility' and close.
6. Restart SK-NET

## 10.5 Card Send Failures:

If the Send Users Full or Send Users Changes fail, you will need to run SK-NET's database utility which will re-index all your database files.

1. Exit SK-Net
2. Left click on the Windows start button.
3. Select 'All Programs'
4. Locate SK-Net
5. Select to run the 'Database Utility' and close.
6. Restart SK-Net

## 10.6 Replacing a 28SA+ or Control Panel



**NOTE:** Do not delete the original readers from SK-NET™. Only replace one reader or panel board at a time.

After replacing the 28SA+ or panel connect to the location like you normally would. You will notice that the reader(s) will fail the login, this is to be expected.

1. Click on the "+" next to **All Readers** or the **Connection Group** (version 4 or higher). Each reader icon will show a red "X" which indicates lost communications with the reader(s).

### Cloning the Reader(s):

1. From the **Tree View**, right click on **ALL Readers** or the **Connection Group** (version 4 or higher).
2. Select **New**.
3. Select **Readers**.

4. Select **Quick Find** (with less than 20 readers), or **Search** (if more than 20 readers).
5. SK-NET will find your new reader(s).
6. Click **OK** to bring them into the system. Do not log in at this time.
7. Look under **All Readers** or the **Connection Group** (version 4 or higher) and you will notice that you now have added the new reader(s) to the system. The old one will still have the red X through the icon, and the new one(s) will not.
8. Click on **All Readers** or the **Connection Group** (version 4 or higher) from the tree. On the right side of the screen, you will notice all of the readers listed with name, node ID, serial number etc.
9. Drag and drop the New reader on to the old reader for the 28SA+, or the new -1 serial number to the old -1 serial number for the ACP board. You will be asked to **Replace the reader**, click **Yes**. This will clone the original reader settings in to the 'new' reader. Repeat for the -2 serial number when using the ACP board. Right click on the Location Name and select **Login**. Now all the readers should log-in and show a green check next to each reader. Be sure to Send Users Full, and after the job has been completed the readers are now ready to be used.

## 10.7 Power Reset

Occasionally it may become necessary to perform a power reset on a NOVA.16 panel (for example, after a power surge.) The NOVA.16 has a multi-level power reset procedure, with options depending on how long you hold down the reset button following restoration of power. The Unit will beep, indicating the level of reset which has occurred.

### To Perform a Power Reset:

1. Disconnect power from the reader or panel (including any backup battery)
2. Hold down the reset button.
3. While holding the reset button, restore power, and continue holding the button until the unit beeps and the desired reset level occurs: One (1) beep will default the Baud rate to 38400 for the gateway (RS232), and (RS 485 communications), exit the printer mode, reset password to 12345, and resend the wireless settings if being used.

Two (2) beeps (3 seconds later) will change the node ID's. This procedure will reset the node address, requiring a recovery procedure in SK-NET™ (see below).

Three (3) beeps (15 seconds later) will perform a factory default for the panel.

**Recovery Procedure:**

To clone the readers:

1. From the Explorer screen, right click on the Location Name.
2. Select New.
3. Select Readers.
4. Select Quick Find (with less than 20 readers), or Search if (with more than 20 readers).
5. SK-NET™ will find the original reader(s) as new ones.
6. Click OK to bring them into the system. Do not log in at this time.
7. Look under All Readers and you will notice that you now have duplicate reader(s) names. The old one will still have the red X through the icon, and the new one will not.
8. Drag and drop the New reader(s) on to the old reader(s) with the same name. You will be asked to Replace the reader, click Yes. This will clone the original reader settings in to the New reader.
9. Right click on All Readers and select Login. Now all the readers should have a green check next to each reader.

**10.8 NET-CONV-P (RS232to RS485) Connection Failure**

If you cannot connect and you are using the NET-CONV converter, measure the following voltages:

1. Measure input voltage from the converter power supply, it should read between 9vdc to 16vdc.
2. Measure voltage between ground (minus side of the power supply) and TD (A), it should read 0vdc.
3. Measure voltage between ground (minus side of the power supply) and TD (B), it should read 2.5vdc to 5vdc.

**If these voltages are not correct, disconnect J8 from all the SK-ACPE boards, J2 from NOVA.16 boards or disconnect the network connection from the 28SA+ readers and re-measure.**

1. If the voltage is correct, then connect one reader at a time and remove any reader which causes the voltage to change. The reader(s) which cause a big change in the voltage must be replaced.
2. If the voltage is still bad, then replace the converter.

## 10.9 New Transactions are Not Appearing on the Transaction Screen

If you are not seeing your newest (or up to date) transactions then try the following procedures:

### Are your transactions being filtered?

1. From the transaction view, select the filter icon.
2. Select the default button, click OK.

### Are you logged into your Location?

1. From the tree view, open **All Readers** or the **Connection Group** (version 4 or above) to view your reader icon(s) and verify each reader has a green check mark next to each one.
2. If reader(s) do not have a green check mark (or have red lines through them) be sure that you are connected to that Location or Connection Group (version 4 or above).
3. If you are connected to the **Location or Connection Group** (version 4 or above) then click on the login icon located on the toolbar to login.
4. If you are not connected to the **Location or Connection Group** (version 4 or higher) then highlight it and select connect.

### Have you excluded any transactions?

1. Right click on **All Readers** or the **Connection Group**.
2. Click on the **Transaction** tab.
3. Review all the **Transaction Types**, to see if there are any which have a check mark on the box beside each one. If you want the transaction to appear, uncheck the box(s) and close.

## 10.10 Cards Show Void after Creating a New Access Group

If you have added a new **Access Group** and the users for that group are showing void in the **Transaction** screen review the following:

### Did you add the proper reader(s) in to the new group?

1. from the tree view, click on the **Access Group**.
2. You will need to drag and drop the reader(s) into the new group from **All Readers** or the **Connection Group** into the new Access Group. Click on the (+ or triangle) next to the Access Group to verify that all the reader(s) are now part of the group.
3. Click on **Send Users Full** to update your users.

### Did you perform a card send?

1. Click on **Send Users Full** to update your user

## 10.11 Invalid Facility Code When Using New Cards

If you receive an Invalid Facility Code message from the transaction screen, perform the following steps:

1. Go to the 28SA+ or panel board and take a sample card with each facility code being used in the system. Press the reset button and **within 8 seconds** present each card to the reader while the **reader (Secure Key) is flashing red/green.**
2. Go back to the computer and select the reader where you just presented sample cards with all of the **Facility Codes** and right click and select **Properties.**
3. Select the **Service tab**, and on the right side you will see all the codes you have entered.

If you have more than one reader in the system perform the following:

1. Click on the **Edit** button.
2. Select the **Send All** button, this will send all the Facility Codes to all the readers in the system.
3. Exit the reader properties, and be sure to **save the changes when prompted.**

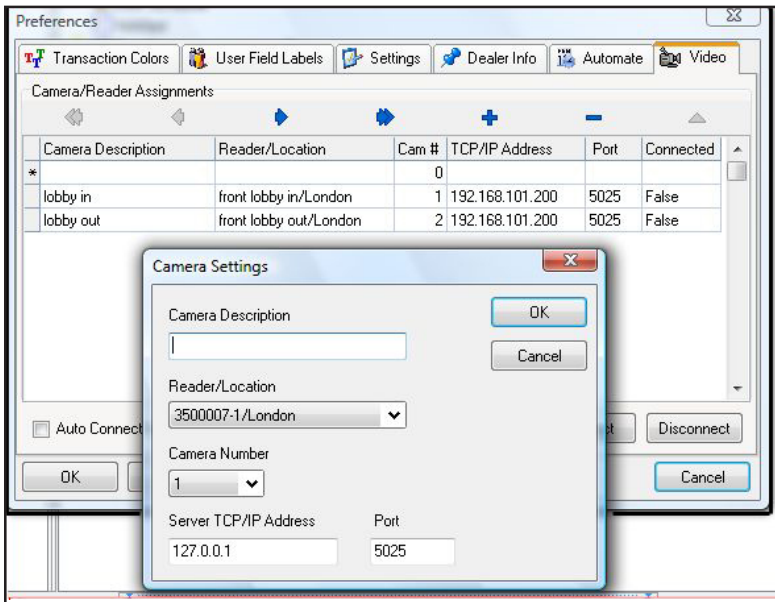
## 11. REMOTE EYES® VIDEO INTEGRATION

### 11.1 The Remote Eyes® DVR

The Remote Eyes® DVR, manufactured by Odyssey Technologies Inc., integrates directly with SK-NET™ version 3.05 or higher. SK-NET™ captures all real time transactions and downloads them into the transaction database. In Remote Eyes®, the same transaction data is actually burned into the Video Clip allowing the user to match the card information with a video clip showing the person using the card. This Video Clip and live video can be viewed directly from SK-NET™ along with general searches of the video archive for events such as parking lot activity.

### 11.2 SK-NET™ Set-up for Remote Eyes®

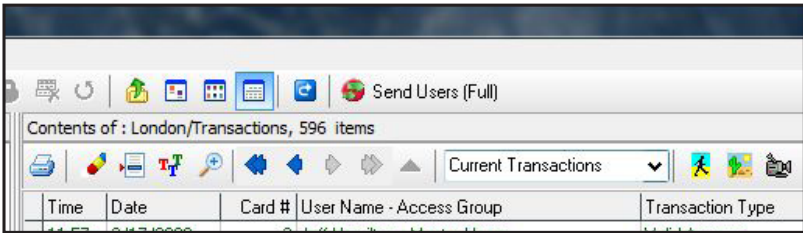
1. Left click on **File** on the menu bar.
2. Select **Preferences**, select the **Video** tab, click on the +.



3. Enter Host IP Address. This is the IP address of the DVR. Port is always equal to 5025.
4. User ID enter 'admin'. Password enter 'admin' (default).
5. Connect on Location Connect, place a check mark in the box if you want to connect to Remote Eyes whenever you connect to a location.
6. To create Camera/Reader Assignments, click on the + to add a camera and name it to describe the reader it is viewing.

### 11.3 Reviewing a Video Clip

There are three icons on the Transaction screen that control the Remote Eyes® system. To launch a view of the video clip for the transaction selected, click on the first icon. The second icon launches the Remote Eyes® application, and the third icon will display live video from the Remote Eyes® system.



**Warning:** SK-NET™ software must be open and connected to the panels for the text insertion to take place in the video system.

**Technical Support staff at Odyssey will assist new dealers in setting up the integration, including the SK-NET™ portion.**

Odyssey Technologies, Inc.  
Technical Support  
888-291-6379  
support@remoteeyes.com  
Monday – Friday  
9:00 to 5:00 EST



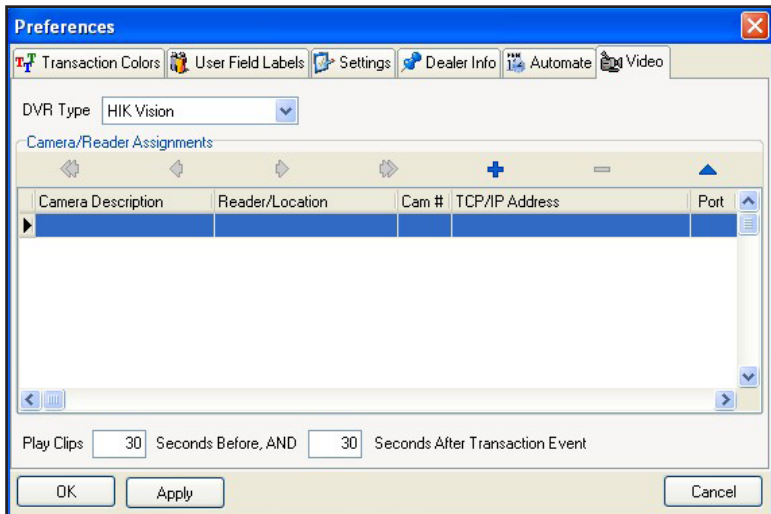
## 12.0 HIKVISION VIDEO INTEGRATION

The Hikvision DVR, manufactured by Hikvision, the world's leading supplier of CCTV Equipment, integrates directly with SK-NET Version 5.11 or higher. SK-NET captures all real-time transactions and downloads them into the transaction database. By synchronizing the Hikvision video database and the SK-NET transaction database and by associating each reader with an individual camera, the user is able to match the card information (Valid or Void) as well as system events with a video clip showing the view from the associated camera at the time of the event.

### 12.1 SK-NET™ Setup for Hikvision

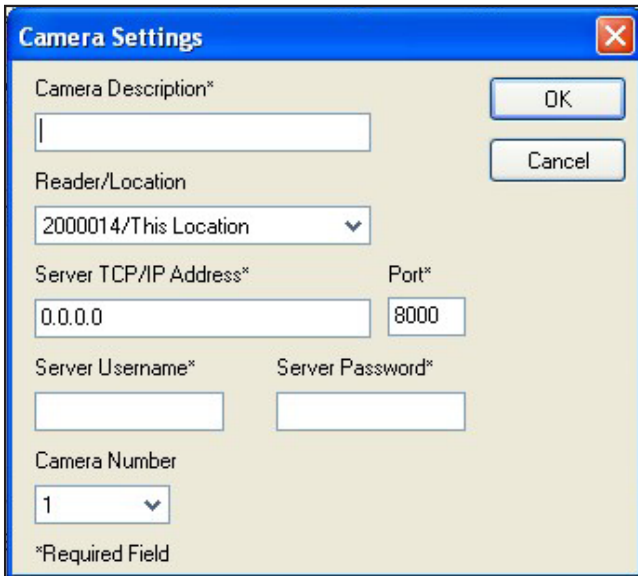
Prior to the SK-NET™ video set-up, install the DVR and Camera System and configure it using the Hikvision software application. Make a list of all camera numbers and their location and/or associated reader description, and also get the IP address and Port number of the DVR.

In SK-NET™, click on **File** (on the top menu bar), **Preferences**, and then select the **Video** tab from the Preferences screen, and enter the required values and add cameras to the system.



Under **DVR Type** use the drop down menu to select **Hikvision**. To add cameras, click on the +.

The Camera Settings screen will appear:



Camera Settings

Camera Description\*

Reader/Location  
2000014/This Location

Server TCP/IP Address\*

Port\*

Server Username\*

Server Password\*

Camera Number  
1

\*Required Field

OK  
Cancel

For each camera associated with a reader, enter the camera description, select the reader/location from the drop down menu, and enter the DVR's TCP/IP address and Port. Enter the server user name (default = admin) and server password (default = 12345) and select the associated camera number using the drop-down menu, then click **OK**.

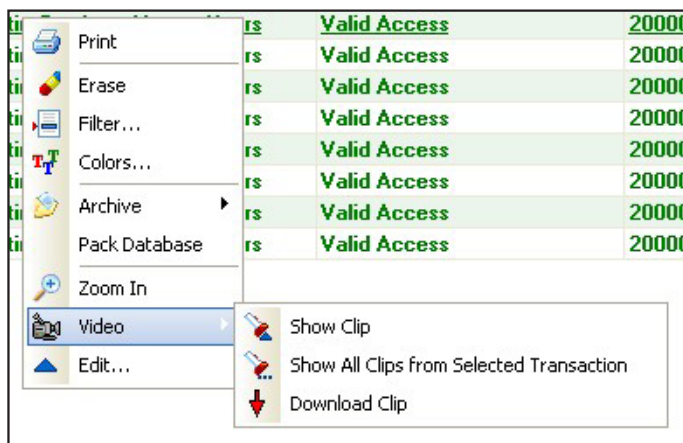
When you have finished entering the cameras, on the Preferences Video tab, select the length of the clip in seconds before and after the transaction event. Click **Apply**, and then **OK**.

## 12.2 Playing Back Video Clips

After the Hikvision DVR and SK-NET™ have been operating together for a while, you can locate and play back video clips from the SK-NET™ Transaction History. First, locate the desired transaction by scrolling down through the transaction window, or by doing a filtered search of the transaction file.

To do a filtered search, click on **Transactions** on the top menu bar, Click the **Filter** icon, to open the **Transaction** filter window, select your search criteria, and click **OK**. Click **Transactions** on the Tree View, and the filtered transactions will be displayed.

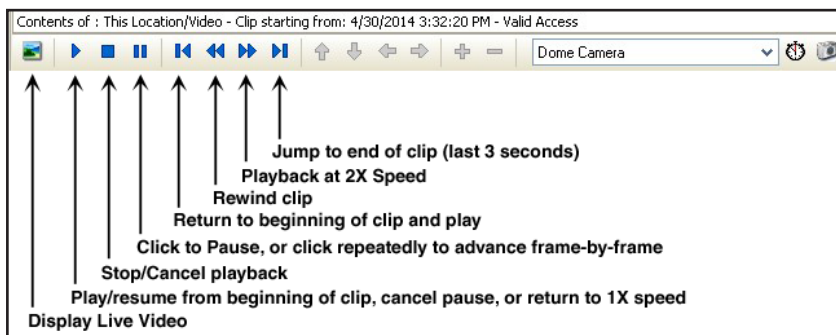
Icons for Video playback options are on the top bar of the Transaction screen, or right click on the desired transaction, and click **Video**, and then select one of the three options:



### 12.3 Show Clip

When you click **Show Clip**, the video starts playing immediately in the SK-NET™ Video window. The clip will start before the transaction event and extend beyond the event for the number of seconds you specified in the Video Preferences screen. (You can change these values and re-display the clip with shorter or longer lead-in/lead-out times.)

Playback Control Options:



## 12.4 Show All Clips from Selected Transaction

When you select **Show All Clips**, SK-NET™ will start by showing the clip for the selected transaction, and then it will continue to play all subsequent clips in a continuous sequence. This is a useful tool if you have already used the Filtering option to select all activity for a particular door or cardholder. The system displays the transaction information just above the video window while each transaction is playing. You can eliminate dead time between transactions by shortening the lead-in/lead-out time in the Video Preferences screen before you make your Video playback selection. When all the clips have played, the Video window displays "Video Clip Sequence Complete."

## 12.5 Download Clip

When you choose **Download Clip** for the selected clip, the Save Video Clip screen opens. The default location to save clips is the Video Clips folder in the SK-NET™ directory. This screen also allows you to rename the clip and select where it will be saved on the computer, or on a removable storage device. If you rename the clip, do not change the .MP4 file extension. When the download is finished, the video window will display "Video Download Complete."

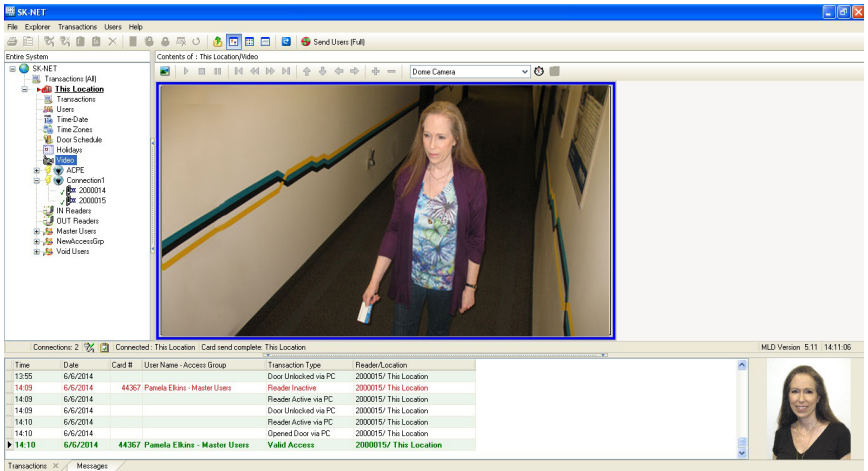
Downloaded .MP4 clips may not play on the QuickTime or Microsoft Media Players already installed on your computer, due to special video compression methods used by Hikvision. To playback the .MP4 clips, you will need to download a free video player from Hikvision. At this time, the latest player is called VSPlayer, Version 6.2.0, but this is subject to revision, so we suggest you visit the Hikvision website for the latest version of the Video Player.

## 12.6 Show User Picture (Live vs. Stored Image)

The **Show User Picture** option allows a system operator to compare live video of a cardholder requesting access at a reader to the cardholder's photo stored in SK-NET™ to verify the identity of the cardholder. Typically, when this feature is used, cardholders will NOT be authorized to use the reader. Once the guard verifies the person's identity, he will use SK-NET™ to send an unlock command to the door.

To turn on the **Show User Picture** function, right click on any transaction and click on **Show User Picture**. This is a toggle function – click on it

again to turn this feature off. When a card is used anywhere in the system, the cardholder photo will appear in the transaction window on the lower right side of the screen. To do the verification, the operator will click the **Video Icon** on the **Tree View**, click on the live video icon (or the video window), and use the drop down menu to select the desired camera.



## Appendix A - SK-NET™ FEATURES

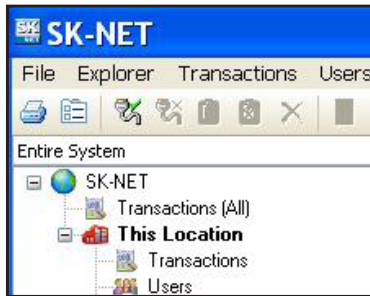
SK-NET™ is a Windows® (XP or greater) compatible software application program designed to monitor and control one or more networks each consisting of up to 220 Secura Key ENTRACOMP® 28SA-Plus Smart Access Control Units, or 110 SK-ACPE Two Door Advanced Access Control Panels.

The three main views that SK-NET™ uses are:

SK-NET™ Explorer/Tree View

Transactions

Users



**SK-NET™ Explorer** allows the user to configure the reader network and create or modify access groups and reader groups.

**Transactions** shows reader and system activity for the all Locations.

**Users** shows where card user data is displayed and access privileges can be entered into the system.

**SK-NET™ Explorer/Tree View** shows the current configuration of all Locations, Connection Groups, Reader Groups and Access Groups in the system. It allows you to add, delete, configure, or change Locations, groups or readers. When the Explorer/Tree View screen is displayed, you may use various toolbar buttons to print a reader report, show properties of selected items, delete items, connect to or disconnect from Locations, log in to or logout from readers, control doors for a selected reader group or a reader, or change the configuration display format.

The SK-NET™ **Explorer screen** is divided into **two sections**: The left side shows the system configuration in an indented multi-level format (similar to Windows® Explorer). Each location, group, or reader is represented by an icon on screen. The right side of the screen shows individual icons for the currently highlighted location or group.

The highest level in the Explorer Tree View configuration window is SK-NET™ (the entire system) which includes all locations, groups, and readers controlled from the PC being used.

The second highest level is Location. A location includes all readers on a single network connected to the PC via a single COM port, TCP/IP address or a single modem location. Each Location can contain up to 128 28SA-PLUS units or 100 SK-ACPE two-door panels.

A red triangle adjacent to the Location icon indicates that you are connected to that Location. Green check marks next to individual reader icons indicate that you are "logged in" to those readers. Being logged in means that transactions stored in the reader have been copied into the software and that you may view transactions as they occur in the Transaction screen.

**The third level in the system is Groups.** Each Location contains four default Groups: IN and OUT Readers, Master Users and Void Users.

Connection Groups define a means to access a reader gateway. They contain all readers that are visible through the reader gateway via RS-232, LAN connection or by modem. In the Multiple Location and Client/Server systems, more than one Connection Group can be created and connected simultaneously by connecting the Locations.

Because readers can belong to multiple groups, you will see the same icon appearing several times in the system configuration display.

To expand SK-NET™, a Location, or a Group to the detail level, click on the "+" icon just to the left of the item you want to expand. The "+" icon changes to "-" when it is expanded. If there is no "+" or "-" icon next to a Location or Group that indicates that nothing has been assigned to that Location or Group.

The **Transaction View** shows the latest system events as they occur, for the Location which is currently connected to SK-NET™.

System events include card usage, input point status changes, reader status changes, and system messages.

Each event is displayed on a single line, and includes the time and date of the event, card number (for card transactions), User Name (if the

name is stored in the database), Transaction Type (what happened), and Reader ID/Location (name of the reader and the Location to which the reader is connected).

The Transaction Window allows you to view the entire Transaction Database, by using the navigation buttons or the scroll bar to browse through the transaction records.

Transaction Database options include Print Transaction Reports, Erase, Change Colors, and Zoom In.

The Transaction Window normally shows data for all Locations (when filtering is not applied). Whenever SK-NET™ connects to a Location, all new transactions stored at the readers are automatically uploaded.

The **User View** allows you to display or change the Card User Database. You can add new card users or edit current user records. You may use the scroll bar or navigation buttons to view the entire Card User Database. You can also print user reports, search for an individual user, or optionally, select user databases for multiple locations.

The User View defaults to a List format, one line per record. If you click on Zoom, the User Detail Screen is displayed for the currently selected user. You can also select a user from the list and double-click to display the record in User Detail format. Editing or adding cards is done by displaying the User Detail screen. The Navigation buttons work in either List or User Detail format.



## Appendix B - WORKING IN WINDOWS

SK-NET™ uses many common functions available in Windows®. For users who are new to Windows® software these are the functions you will need to know to use SK-NET™.

### ICONS and TOOL BARS:

Icons are little pictures that represent functions or files in the software. Most of the operations you will perform in SK-NET™ begin by pointing at and clicking on an icon. Most icons in SK-NET™ will display a “prompt”, a word description of the icon, when you point the cursor at it.

Toolbars appear at the top and on the left side of each screen in SK-NET™. Toolbars contain icons that allow you to perform functions or open files in the program. The topmost toolbar will be comprised of words. Clicking on these words brings “drop-down menus” listing functions that you may select.

### MOUSE BUTTONS:

When we direct you to “**CLICK**” on something, we mean that you move your cursor with the mouse to point at that item and then you tap the left button on the mouse once. This is usually done to select or highlight an item. When we tell you to “**DOUBLE CLICK**”, the only difference is that you tap on the left button twice in rapid succession. This is usually done to launch a program or to start a function.

When we tell you to “**RIGHT CLICK**”, tap on the right mouse button once. This is used to bring up a menu box that pertains to the item you are pointing at.

When we tell you to “**DRAG-AND-DROP**” you first point the cursor at the item, then hold down the left mouse button and, while holding that button down, move the cursor to the location where you want to “drop” the item you are “dragging”. When the item is in the new location, release the left mouse button to “drop” it. We use drag-and-drop in the Explorer screen to make it easy for you to add individual readers to access groups and hardware groups.

### EXPLORER:

One of the principal screens in SK-NET™ is SK-NET EXPLORER. This view is modeled after the well-known Windows® Explorer. On the left-hand side of the screen you will see all of the elements of your system in a

“tree” format. If an item in the tree has a plus (+) or minus (-) symbol next to it, it represents a folder. Clicking on the + symbol “opens” that folder and displays what is inside. For example, the folder called “**New Connection1**” may contain an icon for every reader in the system. Clicking on the + symbol next to the **New Connection1** icon will display icons for each reader, underneath the **New Connection1** heading.

On the right-hand side of the screen you will see icons representing whichever part of the Explorer tree you have highlighted. For, example, if you CLICK on **New Connection1**, the right-hand side of the screen will display one icon for every reader in that **Connection Group**.

**HELP:**

SK-NET™ has extensive help, which you can access by clicking on Help on the top menu bar, or by pressing F1. Much of the information in this manual is also included in the on-line Help System.

To learn more about the functions of various icons or “buttons”, click on Help or press F1, select Contents, Getting Started, then SK-NET™ Desktop. Pressing F1 in the main windows (Explorer, Transactions or User Manager) also offers context-specific help for those screens.

## Appendix C - USING SECURA KEY LAN INSTALLER

Secura Key LAN Installer is a utility supplied with the SK-NET™ software. It is not part of the SK-NET™ program, but it can be found on the USB flash drive that also includes SK-NET™.

Secura Key LAN Installer allows you to configure or update IP addresses in SK-ACPE or SK-MRCP (NOVA.16) control panels over the network. You do not have to make a direct connection to each panel to load the IP addresses. IP Addresses and Gateway port will be provided by your IT Manager. These will include:

TCP/IP address

Subnet Mask

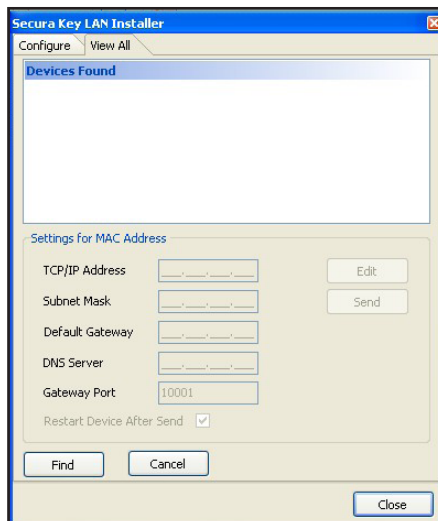
Default Gateway

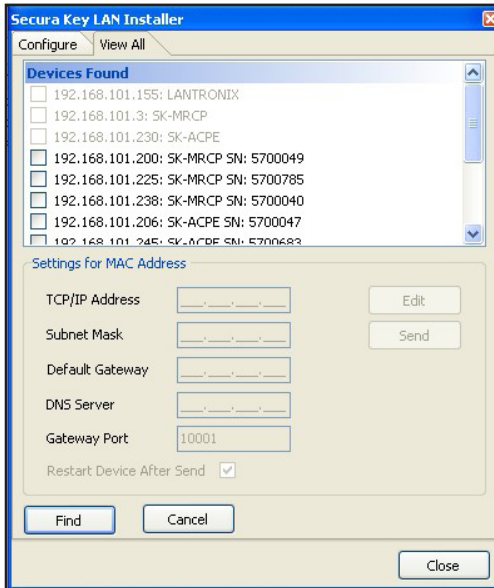
DNS Server

Gateway Port (Defaults to 10001 in SK-NET)

Make note of the serial number of each panel that you are configuring - you will need to know this when using Secura Key LAN Installer. The control panel serial number (SER 1234567) is printed on a sticker which is affixed directly to the printed circuit board assembly (MRCP - on top of the two large filter capacitors, SK-ACPE – on top of the black Latch relay).

To configure a control panel, simply connect it to your local area network using the onboard RJ-45 jack. At the host computer, launch Secura Key LAN Installer by locating the Secura Key LAN Installer file on the flash drive and double-clicking the SKLANInstaller.exe' file. The PC will display the following screen:





With the values for the settings provided by your IT Manager, you may simply follow the four-step instructions shown on the Configure page.

You can also configure your panels from the View All screen.

1. Click **Find**, and the system will display all the panels on the network.
2. Click the **Check Box** for the serial number of the panel you wish to configure,
3. Click **Edit**.
4. Enter the **TCP/IP Addresses** supplied by your IT department,
5. Click **Send**.
6. When the system prompts **"Send Parameters Now?"** Click **OK**, then click **OK** again for Parameters Sent.

---

## Appendix D - ADVANCED SETTINGS

The Advanced Settings Screen allows you to view or change TCP/IP settings and Gateway Port of an SK-ACPE or NOVA.16 Control Panel, to disable UDP Antipassback Broadcasts, to turn RS-485 Network Biasing on or off, or to download new control panel firmware. To access this screen through the Reader Properties menu of an associated reader:

1. From the **Tree View**, right click on the Reader Name
2. Click on **Properties**
3. Click the **Settings** Tab
4. Click the **Advanced Button**

**TCP/IP Settings** - allows you to view or change TCP/IP Settings and Gateway IP Port and Disable UDP Antipassback Broadcasts for the associated control panel. TCP/IP Settings are originally configured using SK-NET LAN Installer, SK-NET Utility, or Hyperterm, when each panel is initially configured for TCP/IP communications. The Gateway IP Port defaults to 10001, but can be changed if there are port conflicts on the network.

There is also an option to **Disable UDP Antipassback Broadcasts** – For SK-NET™ systems where the control panels are connected via the Local Area Network, SK-NET™ uses User Datagram Protocol (UDP) broadcasts to update cardholder Antipassback (IN or OUT) status and Limited Use status to all panels on the network. If UDP broadcasts create conflicts, or are not permitted on the network, they can be disabled for the associated panel, in which case Antipassback and Limited Use status will not be updated. To completely disable UDP Broadcasts, this feature must be disabled on every control panel in the network.

To enter new settings:

1. Click **Edit**
2. Make the required parameter changes.
3. Click **Send** to send the new settings to the panel, or **Cancel** to leave the current settings in place.  
Click **Refresh** to undo any changes you have made.

**RS-485 Network Biasing** – these settings allow you to turn on RS485 end-of-line resistors at the Smart Reader or at the associated control panel. There are potentially two RS-485 networks in a system with NOVA.16 panels and smart readers:

**The Command Bus** - the RS-485 network connecting one or more panels

**The Peripheral Bus** – the RS-485 network of up to 16 readers connected to a single panel (NOVA.16 Only)

RS-485 Network Biasing can also be configured for SK-ACPE panels. The configuration screen is identical, except that there is no check box for the Peripheral Bus.

As your system approaches the maximum RS-485 cable distance of 4000 feet, signal reflections on the bus due to the long cable may interfere with communications. To damp these signal reflections, a resistor equal to the line impedance is placed at the end of the bus. Secura Key Control Panels and Smart Readers have this resistor built-in and switchable through the software, so you do not have to physically install resistors at the end of the cables.

If your Command Bus has very long RS-485 cables, turn the Command Bus bias resistor ON at the furthest panel from the PC by editing Advanced Settings for any reader on that panel. If the Peripheral Bus connected to any NOVA.16 panel has very long RS-485 cables, turn the Peripheral Bus Bias resistor ON by editing Advanced Settings for the farthest reader from the control panel.

Only turn on ONE EOL resistor on an RS-485 bus, and ONLY at the end of the bus.

To enter new settings:

1. Click **Edit** (for RS-485 Network Biasing)
2. Click the appropriate **Check Box(es)**,
3. Click **Send** to send the new settings to the panel, or **Cancel** to leave the current settings in place.

Click **Refresh** to undo any changes you have made.

**Advanced Settings**

Settings for MAC Address 00:25:DA:56:FB:99

TCP/IP Address: 192.168.101.224

Subnet Mask: 255.255.255.000

Default Gateway: 192.168.101.001

DNS Server: 192.168.101.002

Gateway Port: 10001

Disable UDP Antipassback Broadcasts

**RS-485 Network Biasing**

Command Bus Bias Resistors ON (at Panel)

Peripheral Bus Bias Resistors ON (at Reader)

Firmware Updates - Current Panel Version: 1.00

Up to date: SK-MRCP

Not Available: RK-DT

Close

The **Advanced Settings** screen also allows you to update the firmware in the associated NOVA.16 panel or SK-ACPE panel, if the firmware has been downloaded to the PC, the SK-MRCP button will be enabled

1. Click the SK-MRCP Button to download the firmware
2. Follow the prompts.

Smart Reader firmware downloads are not available in Version 5.1 but are planned for future use.

**SK-NET™ - GLOSSARY**

**Access Group** – A set of cardholders who are valid at the same readers and have the same time zone restrictions. Groups are ideal for multi-departmental facilities with different time schedules. **Section 5.14**

**Block Of Cards** – A contiguous group of cards in sequential card-number order. **Section 3.5**

**Connection Group** – Connection Groups define a means to access a reader gateway. It contains all readers that are visible through the reader gateway via RS-232, LAN connection or by modem. See Appendix A.

**Connection Wizard** – A special function where SK-NET software automatically goes through the various COM ports and baud rates on your system to make a connection. This function can be found by right-clicking a Location, selecting Properties, choosing the Connection tab, then clicking on the Connection Wizard icon. **NOTE:** The connection wizard can now search for LAN connections. **Section 3.2**

**Door Controls** – A group of commands that affect the door or gate at a connected location. Door controls can be initiated in real time, using the SK-NET software. The system operator has the capability of controlling whether a door is unlocked or locked, and whether the reader is inactive or active. **Section 5.30**

**Door Schedule** – A time zone that is specifically assigned to a door, which causes the door to automatically lock and unlock according to a regular weekly time schedule. **Section 5.18**

**Hardware Password** – The default password for your SK-ACPE or 28SA Plus reader is "12345". **Section 8.4**

**Holidays** – The system operator can enter up to 32 holidays that will use the Holiday Schedule in the system time zones, instead of the normal schedule for the day of the week. This allows access to be restricted or different than normal on Holidays. **Section 5.20**

**"IN" / "OUT" Readers** – When a room or area has readers on both sides of each door to control both entry and exit, the readers controlling entry can be assigned to an IN group, and readers controlling exit can be assigned to an OUT group. This allows the access control system to track the status of each cardholder to determine if the cardholder is IN or OUT of the area. It also allows the system to control the cardholder's direction of movement and to prevent card passback by invoking the Anti-Passback feature, which prevents an IN or OUT reader from being used twice in succession by the same cardholder. **Section 5.25**



**Inputs** – These are circuits that connect external sensors or switches to an SK-ACPE or 28SA-Plus or a Smart Reader used with NOVA.16. Status changes on these circuits can initiate special functions or generate messages in the transactions screen. Various input types can be defined, including Tamper, Arming (loop detector), door monitor, request-to-exit (remote open), Bell, Remote Inactive (disable reader), and User Defined. **Section 5.31**

**Limited Use Cards** – Any card can be defined to have this feature. These cards are valid for a specific number of uses, days or weeks. After the preset limit is reached, the cards become void. Limited use cards can be defined for a single location or a single reader. **Section 5.8**

**Location** – A location is a group SK-ACPE or NOVA.16 panels (and connected readers) or 28SA-Plus readers networked together via RS-485 and operating as a unified system. **Section 4**

**Output (Relay)** – Relays are electromagnetically controlled switches located on the SK-ACPE control panel. Smart Readers connected to NOVA.16 panels have two open-collector outputs which can be connected to relays. When actuated, relays complete power circuits connecting external devices and their external power supplies, operating door strikes, gate actuators, and annunciators (horns, bells, or flashers). The SK-ACPE has a latch relay and an auxiliary relay. The latch or access relay is actuated when a card access request is granted. The auxiliary relay can be configured to activate for various conditions such as emulating the status of an input, or for an alarm condition such as door-held, door-forced, emergency exit, error alarm, tamper alarm, or a card transaction in a specified range, etc. **Section 5.33**

**Reader Group** - A set of readers created for the purpose of defining common properties for those readers. **Section 5.28**

**Real Antipassback (RAPB)** – This feature can be assigned to a Time Zone, and it controls cardholder movement using designated IN or OUT readers. If a card was last used at an IN reader, it must be used at an OUT reader before it will be valid at an IN reader again. This feature was originally developed for parking garages to prevent an authorized cardholder from passing his card back to an unauthorized user after entering the lot. **Section 5.9**

**Real Antipassback Forgive** – This command resets all cards to a neutral in/out status, allowing the next card use at either an IN or OUT reader. It can be invoked for all readers or for a specific reader. It can be scheduled to occur daily at a specified time (usually early in the morning) or it can be manually invoked for all cardholders, a specific cardholder number range, or for a single cardholder. **Section 5.10**

**Renaming Readers** – After SK-NET™ initially locates readers, it assigns the default name for the readers, which is usually the serial number with a dash one or dash two indicating connection to the right or left hand reader input. It is recommended that the system operator “rename” their readers with a meaningful name (such as their physical location) to better identify them when doing maintenance. **Section 3.3**

**SK-NET-DM** – This version of SK-NET™ is primarily used for a “direct connect” from the access control system to the COM port on a single computer. A single TCP/IP connection is also allowed. **Section 1.2**

**SK-NET-MLD** – This version of SK-NET™ is needed when there are multiple locations, and some locations are connected to the computer using a modem or a LAN adapter. It is required for multiple TCP/IP connections. It also includes badge printing capabilities. **Section 1.2**

**SK-NET-MLD- CSXX** – This is the Client/Server version of SK-NET™, which is used when there are multiple locations, and more than one user needs to access the database simultaneously. The SK-NET™ database is loaded on a Server computer, and multiple Client Workstations can access the Server on the same network. Client/Server licenses can be purchased for 2, 5, 10, or 15 workstations. **Section 1.2**

**Software Password** – Upon opening the SK-NET™ software, you will be prompted to enter a username and password. The default username when first opening the software is “admin”, and the password is “12345”. **Section 3.1**

**Timed Antipassback (TAPB)** – This feature must be assigned to a Time Zone 2 to 15. After a card is used at a reader with Timed Antipassback, that card will not be valid at that reader for a predetermined amount of time. **Section 5.8**

**Time Zone** – A schedule that determines which days of the week and hours of the day that a cardholder can obtain access at an associated door. Each weekday is divided into 48 half-hour segments that can be defined as Void or Valid for access by the system operator. A Holiday time schedule can also be defined for each Time Zone (see Holiday). **Section 5.2**

**Transactions** – These are various system events, such as cardholder access granted/denied, alarm status changes, power failures, door lock/unlock commands, etc., which are stored in transaction history with the time and date that they occurred. Reports can be printed and saved in either .pdf or .xls format. **Section 7**

---

## SYSTEM COMPONENTS

**PANELS**

SK-ACPE-LE	Large enclosure
SK-ACPE-NE	No enclosure (board only)
SK-MRCP-LE	NOVA.16-control panel, large enclosure
SK-MRCP-NE	NOVA.16-control panel, no enclosure
SK-MRCP-PCBA	NOVA.16-control panel, no enclosure, no connectors

**SOFTWARE**

SK-NET-DM	Basic SK-NET™ with Disk & Manual
SK-NET-MLD	SK-NET™ w/ Multi-Location, Dial-Up and multiple TCP/IP Communications, For 1 User, includes ID Badge Printing Capability
SK-NET-MLD-C/S	Multiple User Workstations, Multiple Locations via Dial-Up Modem and Multiple TCP/IP Communications (2, 5, 10, 15 user licenses available)

**ACCESSORIES**

NET-CONV-P:	RS232 to RS485 converter with power supply
SK-MDM:	External 56K modem
SK-LAN-MOD:	Network Adapter, plug-in for SK-ACPs (not required for SK-ACPE)
SK-WLSE-MOD:	Wireless LAN Adapter, plug-in for SK-ACPE, SK-MRCP
SK-PLUG9:	DB9 female computer connector
SK-USB:	USB to RS-232 converter for computers without COM ports
SK-LOCK:	Optional lock and keys for SK-ACPE enclosure
SK-ACP-PS:	Power supply kit including 24VDC supply & 4.0 AH battery
SK-24VDC:	24VDC, 1A plug-in power supply
SK-XFRMR:	16.5 VAC, 40VA plug-in transformer w/ground
DTK-XR:	Surge protection for power, data and phone lines
DTK-CR:	Surge protection for card readers and keypads
SK-BAT:	4.0AH – 12VDC battery only
RS-232E	Serial cable for use with laptop computer DB9 to 4 Pin MTA Connection for SK-ACPE and SK-MRCP

**READERS FOR SK-ACP(E)**

RK-WM	Proximity Reader, Mullion
RK-WS	Proximity Reader, Switchplate
RK-WL	Proximity Reader, 12" X 12"
RKDT-WM	Proximity Reader (Radio Key®/HID®), Mullion
RKDT-WS	Proximity Reader (Radio Key®/HID®), Switchplate
ET4-WXM	e*Tag® Contactless Smart Card Reader, Mullion
ET4-WXS	e*Tag® Contactless Smart Card Reader, Switchplate
ET8-RO-W-D-W	e*Tag® Contactless Smart Card Reader, Decorator (Indoor)
ET8-RO-W-D-I	e*Tag® Contactless Smart Card Reader, Decorator (Indoor)
ET8-RO-W-M	e*Tag® Contactless Smart Card Reader, Mullion,
ET9-RO-W-MR	e*Tag® Contactless Smart Card Reader, Mid-range

**READERS FOR NOVA.16 (SK-MRCP)**

ET8-SR-X-M	e*Tag® Contactless Technology, mullion,
ET8-SR-X-D-I	e*Tag® Contactless Technology, switchplate, Decorator (indoor)
ET8-SR-X-D-W	e*Tag® Contactless Technology, switchplate, Decorator (indoor)
RKDT-SR-M	Radio Key® & HID® Proximity, mullion
RKDT-SR-S	Radio Key® & HID® Proximity, switchplate

# Secura Key

A Division of SOUNDCRAFT Inc.

20301 Nordhoff St. • Chatsworth, CA 91311

Phone: 818-882-0020 • Fax: 818-882-7052

Toll Free: 800-891-0020

[www.securakey.com](http://www.securakey.com) • [mail@securakey.com](mailto:mail@securakey.com)